

**TENDER PAPER FOR OPERATION OF BUS SERVICE TO TIGER SAFARI,  
LION SAFARI, HERVIVORE SAFARI AND BEAR SAFARI OF  
NANDANKANAN ZOOLOGICAL PARK.**

**FORM A (TECHNICAL BID)**

**Last date for submission of Tender: 5.00 P.M of 21.12.2020**  
**Opening of Tender (Technical bid) : 11.30 A.M of 22.12.2020**

Recent Passport  
size photograph  
of the Tenderer

1. Name of the Tenderer in full ( in Block Capitals) :
2. Residential address ( to be supported with copy  
of Voter ID / Addhar card /Telephone Bill /Electric Bill  
of November,2020/Driving License):  
  
Telephone No. .... Email ID.....
3. Address for correspondence ( if other than above):
4. G S T registration No.
5. Amount of E.M.D furnished (in figure) Rs.  
  
(in words ) Rs.
6. Particulars of EMD – Bank Draft/Bankers Cheque No.:  
& name of drawee Bank
7. Details of Bank Guarantee :

Place :

Full signature of the Tenderer

Date :

**TENDER PAPER FOR OPERATION OF BUS SERVICE TO TIGER SAFARI,  
LION SAFARI, HERVIVORE SAFARI AND BEAR SAFARI OF  
NANDANKANAN ZOOLOGICAL PARK**

**FORM- B (FINANCIAL BID)**

Recent Passport  
size photograph  
of the Tenderer

1. Name & address of the Tenderer in full ( in Block Capitals) :

2. Price offered (in figure) **per month** :

(In words) Rupees

Place:

Full signature of the Tenderer

Date:

**TERMS AND CONDITIONS FOR OPERATING BUS SERVICE TO TIGER SAFARI, LION SAFARI,  
HERBIVORE SAFARI AND BEAR SAFARI IN NANDANKANAN ZOOLOGICAL PARK.**

**Last date for submission of Tender : 05.00 P.M of 21.12.2020**  
**Opening of Tender : 11.30 A.M of 22.12.2020**

The Deputy Director, Nandankanan Zoological Park invites sealed tender in prescribed tender paper for operation of the tourist facility to the Tiger Safari, Lion Safari, Herbivore Safari and Bear Safari of Nandankanan Zoological Park.

Tender papers in sealed cover superscribed "**TENDER FOR SAFARI**" will be received in the office of the undersigned till 5.00 PM of 21.12.2020

**TENDERS RECEIVED BEYOND THE SCHEDULED TIME & WITHOUT SEAL  
SHALL NOT BE CONSIDERED.**

**TERMS AND CONDITIONS:**

1. The **minimum bid amount** for operation of bus services to Tiger Safari, Lion safari, Herbivore Safari and Bear Safari of Nandankanan (henceforth to be called as safari bus service) is fixed ₹ **5.00 ( Five ) Lakh only per month**. The bid amount will be renegotiated once Covid-19 linked restrictions are eased. The intending bidder shall offer his price above the minimum price fixed.
2. The intending bidders shall **submit the following documents** along with the tender paper :
  - (a) *Recent passport size photograph (not the Polaroid ones) duly signed by the tenderer on the front.*
  - (b) *Copy of the PAN card (issued by the Income Tax Authority).*
  - (c) *Proof of Residence (Copy of Voter ID / Aadhar Card/telephone bill / Electric bill of November, 2020/ copy of Driving License.*
  - (d) *Copy of the G.S.T Registration Certificate.*
  - (e) *Bank Guarantee for ₹. **5.00 Lakhs** in any Nationalized Bank.*
  - (f) *EMD ₹.1,50,000/- in shape of Bank Draft / Bankers Cheque to be drawn in favor of the Deputy Director, Nandankanan Zoological Park in any Nationalized Bank, payable at Bhubaneswar. In case of the successful bidder the E.M.D may be adjusted towards the subsequent payments. In case of un-successful bidders, the E.M.D shall be refunded after closure of the tender process i.e. within seven days of the final order.*





**TENDER PAPER NOT ACCOMPANYING ANY OF THE AFORE SAID DOCUMENTS SHALL BE LIABLE FOR REJECTION.**

The EMD may be forfeited to Govt. in case the successful tenderer does not turn up to sign the agreement upon finalization of the tender within the stipulated period.

3. Form of Tender: The tender form will consist of two parts, (i) Form-A (Technical) and (ii) Form-B (Financial). Form A (Technical) & Form B (Financial) are to be kept in two different sealed covers over which it has to be written clearly Form-A / Form-B respectively. Both covers should be kept in a cover super scribing **"TENDER FOR OPERATION OF SAFARI FACILITY OF NANDANKANAN ZOOLOGICAL PARK** and the name of the tenderer. Otherwise tender will not be considered. The tender should be sealed and complete in all respect.
4. Tender form can be downloaded from the website of Nandankanan Zoological Park [www.nandankanan.org](http://www.nandankanan.org). The downloaded tender paper must be accompanied with Bank Draft of **₹.23600/- (₹.20000/- (Rupees Twenty Thousands) + GST 18% (₹.3600/-)=₹.23600/-)** in favour of the Deputy Director, Nandankanan Zoological Park in any Nationalized Bank payable at Bhubaneswar. The cost of tender form is not refundable under any circumstances.
5. Tender submitted by a person who has dues pending to the Forest Department or who is a minor or who is insolvent, or who has been convicted in a court of law for offences involving moral turpitude or who has been black listed shall be treated as invalid and E.M.D along with such tender shall be forfeited to the Government.
6. i) No interest shall be payable in any case on the amount of earnest money deposit.  
ii) The Earnest Money Deposit will be returned to the unsuccessful tenderer as soon as practicable after the decision of the purchase committee.
7. Conditional tender or tenders sent otherwise than as laid down herein will be considered invalid.
8. The Tender shall be finalized by the tender committee in the following procedure:
  - (i) **Form "A"**- Technical bid will be opened first and evaluated as per the tender conditions.
  - (ii) The financial bid in **Form "B"**- shall be opened by a committee constituted on that behalf in case of such tenderers who qualify in the technical bid. .



9. The Deputy Director, Nandankanan Zoological Park shall be the authority competent to enter into agreement with the successful tenderer on behalf of the Government.
10. The successful bidder shall **enter into an Agreement** with the Deputy Director prior to operation of the safari bus service. The successful bidder shall be intimated regarding the amount of Security Deposit (S.D) (10% of the bid amount) prior to execution of agreement which is required to be deposited at the time of execution of agreement in shape of Bank Draft drawn in favour of Deputy Director, Nandankanan Zoological Park in any Nationalized Bank payable at Bhubaneswar.

***The Security Deposit may be forfeited to Govt. in case of any deviation of the terms & conditions or in case of breach of the Agreement.***

11. The successful tenderer shall pay the amount (henceforth to be called as the license fee) 1st & last installment at the time of execution of agreement in shape of Bank Draft. The rest installments shall be paid within first week of each operational month in shape of Bank Draft in favour of the Range Officer, Revenue Range. No cash / cheque shall be accepted at any cost. The monthly license fee will be fixed basing on the quoted price after finalization of the tender.
12. The delay in payment of monthly installment will lead to cessation of safari service.
13. If the successful bidder failure to make payment of monthly installments in time and in the event of unsatisfactory performance of the contract relating to operation of buses carrying the tourists to the Safaris the 1st party (Licensor) reserves the right to terminate the contract and to forfeited the Security Deposit on giving a prior intimation before one month of such termination. The decision of the 1<sup>st</sup> party in this regard shall be final and binding on the tenderer.
14. The period of operation shall remain valid for a period **one year** i.e. from the date of execution of agreement.
15. The successful tenderer shall follow the Covid Guideline as issued by government time to time.
16. The successful tenderer shall put into service minimum five **(5)** numbers of buses having seating capacity not less than **20** and not more than **40**. However booking of tickets for Safari Trip in each bus will be regulated as per Covid-19 Guideline. Each vehicle shall be pollution free & shall not be more





than three years old. The vehicles shall be exclusively deployed for Nandankanan Safari purpose only and shall not be used for any other purpose by both the parties other than carrying tourist to the safaris during the entire contract period. From the safety point of view the buses to be put to service shall carry wire mesh covering of 1" x 1" size in addition to fixed grills around all window openings, gate & front glass of the driver. The buses to be used for safari will be prominently painted in the front and rear in green letter over yellow back ground "**SAFARI SERVICE OF NANDANKANAN**". Buses without the aforesaid display in the front and rear shall not be allowed to be operated within the Park. In case in special occasion, if the tenderer want to put the more than five (5) buses into service, the tenderer will request in writing to the 1<sup>st</sup> party and the decision of 1<sup>st</sup> party is binding on both. Successful Tenderer may put into service another BOV to carry Persons with Disability /Old Age Visitors from Fountain Square to Safari Bus Stand via Reptile Square free of cost without any hindrance to BOV service in designated rout.

17. At the time of signing the agreement the successful tenderer / bidder shall submit the following documents to the Deputy Director, Nandankanan:
  - a) *Pollution free certificate of the vehicles which he proposes to put to Safari Service.*
  - b) *Name of the driver & helper along with copy of their driving license & Proof of Identity.*
  - c) *Name and identity proof of the persons he would like to engage for Safari Bus Service management in Nandankanan Zoological Park.*
  - d) *The copies of Registration Certificate of the vehicles which will be deployed for Safari Service.*
  - e) *Valid Annual fitness certificate of the bus.*
  - f) *Document related to insurance of the vehicle.*
18. The value of each ticket will be ₹ 60.00 per individual to visit all safaris. The price of the tickets is fixed for the operation period and the tenderer cannot increase the price without approval of the competent authority. No ticket price shall be levied by the 2<sup>nd</sup> Party on the individuals below three years old subject to the condition that such individuals shall not claim for allotment of seat inside the bus. In case of closure of any safari due to exigencies, tickets will be levied proportionately.
19. The safety of the visitors would be the topmost priority of the successful tenderer. He shall follow all safety rules prescribed at clause No. 43 for conducting the visitors inside the safaris.



20. A bus shall not be entered to any safari when another bus is in operation within the same safari. No buses shall be found inside the zoo premises before the opening time of the Nandankanan Zoological Park and after the closure time of the Park. Violation of this clause shall lead to cancellation of agreement followed by termination of contract.
21. The successful bidder will operate the buses only after one hour of opening of Zoo and stop the service half an hour before the closure of the Zoo. No bus shall enter any of the safaris after 4.30 PM / 5.00 PM basing on the closing time of the Zoo.
22. The successful bidder shall operate the buses for carrying the tourists to Safaris of Nandankanan Zoological Park in the specified route inside each safari. Route chart will be provided at the time of execution of agreement. The approximate coverage distance of each safari is indicated as follows.
- |                    |         |
|--------------------|---------|
| Lion Safari -      | 2.00 KM |
| Bear Safari -      | 0.60 KM |
| Tiger Safari -     | 1.30 KM |
| Herbivore Safari - | 1.50 KM |
- The successful bidder / tenderer shall ensure to cover the above distance in each safari to facilitate the visitors to see the animal up to their satisfaction. Any violation of not following route chart / non coverage of distance shall lead to termination of the contract.
23. Management of the vehicles, booking counter, safe transport of the visitors within the park and safaris would be the sole responsibility of the successful tenderer and no manpower shall be provided by the Nandankanan authority for the purpose excepting the operation of the gates of the safaris.
24. The successful bidder will avail the new Safari Stand near Gate No-1 Giraffe square and the cost of ₹ 1000/- P.M. shall be paid by lessee with the license fees.
25. Successful bidder will be provided new Safari stand by the 1<sup>st</sup> party for booking tickets for safari service. The successful bidder shall not sell tickets for the safari service at any other place within Zoo premises other than the identified booking counter. The successful bidder shall be responsible for proper maintenance, neatness, cleanness of the Safari Stand (booking counter and the waiting place) at his own cost and he will bear the electricity charges of the booking place. Safe custody of all fittings of Safari Stand will be responsibility of Successful Bidder which will be inventorised before





operation of Safari Bus Services. The bidder shall abide by the rule / rules / guidelines issued from time to time for cleanliness of the Zoo by the Director / Deputy Director of Nandankanan Zoological Park.

26. The successful tenderer shall provide uniform dress along with photo Identity Card with separate unique identification number to his staff deployed for the safari service at his own cost. The design & colour of the dress along with unique identification Card shall be decided by the park authorities.
27. The safety & security of the visitor while operating the buses shall be the sole responsibility of the successful tenderer. The tenderer should take adequate care to safeguard the visitors against injury while moving within the safaris. He shall be solely responsible for any loss of life, part of body or property of the visitors as well as Government property in course of journey to & within the safaris.
28. While operating the buses inside the safaris, the tenderer will take all care not to cause any disturbance to the animals. He will take care to ensure that the tourists do not tease or offer any food item to the animals. Any contravention will be liable for termination of contract period.
29. The sighting of animals in the safari is not guaranteed at a particular point as they are wild in nature. The successful bidder shall ensure for sighting of the animals by covering the distance as per the route chart or to cover more distance in each safari & also to ensure to disseminate this information to the visitors prior to boarding the bus.
30. The speed limit of the safari bus before entering in to the safari and inside the safari must be kept minimum to avoid any physical injury to other visitors and to the animals inside the safari respectively.
31. The tenderer will take care to prevent use of polythene bags while operating bus service to safaris. The tenderer shall take care that the tourists do not carry any food item in polythene bags to the safari and throw it to the animals.
32. The successful tenderer shall print the tickets at his own cost and submit the printed tickets to the Range Officer, Revenue Range for due authentication for final use of the tickets. The tickets without authentication by Range Officer, Revenue or his authorized representative shall not be valid and utilize in the service.






33. The tenderer shall not display any type of sign board of its own unauthorizedly. All the signboard relating to safari service shall be provided by the park authorities in appropriate place.
34. The tenderer would submit a monthly return indicating the no. of visitors who have visited the Safari services to the Range Officer, Revenue Range for reference and record.
35. During the operation inside the safaris, the door of the bus shall be safely closed and in no case door of buses shall remain open inside the safari. The tenderer should take care, not to drop the passengers at any point inside the safari area other than the starting point of the visitor.
36. The successful bidder shall ensure that the visitors behave properly to the animals and do not litter the safari area with plastics, polythines, eating materials etc. In case of any violation, the successful tenderer will be liable for penal action as envisaged under Wildlife (Protection) Act, 1972.
37. The period of closure for any natural calamities/unwanted and unforeseen situation may be considered by the licensor at the end of the contract period subject to report received from the Range Officer, Revenue and the proportionate amount of License fee shall be deducted, if found genuine and the proportionate license fee shall be exempted in case of closure of safari for annual maintenance and emergency purpose.
38. The tourist's service to the safaris shall be operated under the supervision of the Range Officer, Sanctuary Management of Nandankanan Zoological Park. The Range Officer, Security shall also have control in the matter from security point of view. Both the Range Officers shall be competent to clarify any doubts arising by the second party relating to the terms and conditions. Both the Range Officers shall remain responsible for the safety and security of the safaris while the visitors service in operation inside the safaris.
39. While operating the safari bus service, the successful tenderer shall abide by Wildlife (Protection) Act & Rules and all other acts/rules as applicable. He will remain liable for any violation of the aforesaid statutory provisions while operating the safari services.
40. The undersigned shall not be bound to accept the highest offer and shall be at liberty to accept / reject a part or whole of the tender in the interest of Management without assigning any reason thereof. The highest offer shall not be criteria for award of tender.
41. Any dispute/litigation that may arise in future shall be subject to the jurisdiction of the S.D.J.M, Bhubaneswar only.



42. Only such agencies / individuals who agrees to the terms and conditions laid down as above are eligible to apply subject to submission of an undertaking in this regard as annexed at clause No. 44.
43. a. Food materials shall not be allowed to any of the safaris.  
b. Visitor movement near ticket counter shall be regulated by the second party so that no discontentment among visitors shall be observed.  
c. Visitors shall not take any polythene packets while boarding on the bus.  
d. Visitors silence shall be ensured inside the bus.  
e. The animals shall not be disturbed by the visitors loud noise or any other Materials which may cause harm to the animals.  
f. The successful bidder shall ensure that the staff who are in contact with visitors shall in no case misbehave / manhandle / use of abusive words to the visitors.

Signature of the tenderer  
Date:

  
Deputy Director  
Nandankanan Zoological Park

### **UNDERTAKING**

44. I \_\_\_\_\_ S/o \_\_\_\_\_  
at \_\_\_\_\_ Po \_\_\_\_\_ Ps \_\_\_\_\_  
Dist \_\_\_\_\_ Pin: \_\_\_\_\_ do hereby undertake that I have read all the conditions and agrees to it and submitted the tender for outsourcing of Safari Facility service tender at Nandankanan Zoological Park.

***Signature of the Tenderer***

Date: