

**TENDER PAPER FOR OPERATION OF BUS SERVICE TO TIGER SAFARI, LION SAFARI,  
HERVIVORE SAFARI AND BEAR SAFARI OF NANDANKANAN ZOOLOGICAL PARK.**

**FORM A (TECHNICAL BID)**

**Last date for submission of Tender : 31.05.2018 up to 5.00 PM**

**Opening of Tender (Technical bid) : 11.30 AM of 01.06.2018**

Recent Passport  
size photograph  
of the Tenderer

1. Name of the Tenderer in full ( in Block Capitals) :

2. Residential address ( to be supported with copy  
of Voter ID / Adhar card /telephone/electric bill  
of April,2018/driving license):

Telephone No. for contract:

3. Address for correspondence ( if other than above):

4. G S T registration No.

5. Amount of EMD furnished (in figure) Rs.

(in words ) Rs.

6. Particulars of EMD – Bank Draft/Bankers Cheque No.:  
& name of Drawee Bank

7. Details of Bank Guarantee :

Place :

Full signature of the tenderer

Date :

**TENDER PAPER FOR OPERATION OF BUS SERVICE TO TIGER SAFARI, LION SAFARI,  
HERVIVORE SAFARI AND BEAR SAFARI OF NANDANKANAN ZOOLOGICAL PARK**

**FORM- B (FINANCIAL BID)**

Recent Passport  
size photograph  
of the Tenderer

1. Name & address of the Tenderer in full ( in Block Capitals) :

2. Price offered (in figure) **per month** :

(in words ) Rupees:

Place :

Full signature of the tenderer

Date :

**TERMS AND CONDITIONS FOR OPERATING BUS SERVICE TO TIGER SAFARI,  
LION SAFARI, HERBIVORE SAFARI AND BEAR SAFARI IN  
NANDANKANAN ZOOLOGICAL PARK.**

**Last date for submission of Tender : 31.05.2018 up to 5.00 PM**

**Opening of Tender (Technical bid) : 11.30 AM of 01.06.2018.**

The Deputy Director, Nandankanan Zoological Park invites sealed tender in prescribed tender paper for operation of the tourist facility to the Tiger Safari, Lion Safari, Herbivore Safari and Bear Safari of Nandankanan Zoological Park.

Tender papers in sealed cover super-scribing “**Tender for Safari**” will be received in the office of the undersigned till 5.00 PM of 31.05.2018.

***TENDERS RECEIVED BEYOND THE SCHEDULED TIME & WITHOUT PROPERLY SEALED SHALL NOT BE CONSIDERED. NO CONDITIONAL TENDER SHALL BE ACCEPTED.***

**Terms and Conditions:**

1. The **minimum bid amount** for operation of bus services to Tiger safari, Lion safari, Herbivore Safari and Bear Safari of Nandankanan (henceforth to be called as safari bus service) is fixed **Rs. 8.00 Lakh (Rupees Eight Lakh) only per month**. The intending bidder shall offer the price above the minimum price fixed.
2. The intending bidders shall submit the following documents along with the tender paper :
  - (a) Recent passport size photograph (not the Polaroid ones) duly signed by the tenderer on the front and duly affixed both in Form-A and Form-B.
  - (b) Copy of the PAN card (issued by the Income tax authority).
  - (c) Proof of residence (copy of Voter ID / Adhar Card /telephone/electricity bill of April-2018 / copy of driving license.
  - (d) Copy of the G S T registration certificate along with acknowledgement for submission of return for the month of March 2018 or April-2018.
  - (e) Bank Guarantee for Rs. 5.00 Lakhs in any nationalized Bank.
  - (f) EMD Rs.2,80,000/- in shape of Bank Draft / Bankers Cheque to be drawn in favor of the Deputy Director, Nandankanan Zoological Park in any nationalized bank, payable at Bhubaneswar. In case of the successful bidder, the EMD may be adjusted towards the penultimate instalment of License Fee. In case of un-successful bidders, the EMD shall be refunded after completion of the tender process i.e. within seven days of the signing of agreement by successful bidder.

**TENDER PAPER NOT ACCOMPANYING ANY OF THE ABOVE DOCUMENTS SHALL BE LIABLE FOR REJECTION.**

**The EMD shall be forfeited to Government, in case the successful tenderer does not turn up to sign the agreement within stipulated period after finalization of the tender.**

3. Form of Tender: The tender form will consist of two parts, (i) Form-A (Technical) and (ii) Form-B (Financial). Form A (Technical) & Form B (Financial) are to be kept in two separate sealed covers over which it has to be written clearly “Form-A” / “Form-B” as the case may be and both the covers should be kept in a single sealed cover super-scribing “**TENDER FOR OPERATION OF SAFARI FACILITY OF NANDANKANAN ZOOLOGICAL PARK**” and the name of the tenderer or else tender shall not be considered. The tender should be sealed and complete in all respect.
4. Tender form can be obtained from the website of Nandankanan Zoological Park [www.nandankanan.org](http://www.nandankanan.org) on payment of Rs.5900/- (Rupees Five Thousand Nine Hundred) only inclusive of 18% GST. The tender papers downloaded from website must be accompanied with Bank Draft of Rs.5900/- (Rupees Five Thousand Nine Hundred) only drawn in favour of the Deputy Director, Nandankanan Zoological Park in any nationalized Bank payable at Bhubaneswar. The cost of tender papers is not refundable under any circumstances.
5. Tender submitted by a person who has dues to the Forest Department or who is a minor or who is insolvent or who has been convicted in a court of law for offences involving moral turpitude or who has been black listed shall be treated as invalid tender and EMD of such invalid tender shall be forfeited to the Government.
6. No interest shall be payable in any case on the amount of earnest money deposit.
7. Tenders sent otherwise than as laid down herein will be considered invalid.
8. The Tender shall be finalized by the tender committee in the following procedure:
  - (i) Form “A”- “Technical Bid” shall be opened first and evaluated as per the tender conditions.
  - (ii) Form “B” - “Financial Bid” shall be opened by a committee constituted on that behalf in case of tenderers/ bidders who qualifies in the technical bid.
9. The Deputy Director, Nandankanan Zoological Park shall be the authority who is competent to enter into agreement with the successful tenderer on behalf of the Government.
10. The successful bidder shall **enter into an Agreement** with the Deputy Director prior to operation of the safari bus service. The successful bidder shall be intimated regarding the amount of Security deposit i.e. 10% of the bid amount and date of signing agreement prior to execution of agreement. The amount towards Security Deposit is required to be deposited at the time of execution of agreement in shape of Bank Draft drawn in favour of Deputy Director, Nandankanan Zoological Park in any nationalized bank payable at Bhubaneswar.

***The Security Deposit may be forfeited to Govt. in case of deviation of any or all the clauses of the terms & conditions or in case of breach of the Agreement.***

11. The successful tenderer shall pay the amount (henceforth to be called as the license fee) First & Last instalment at the time of execution of agreement in shape of bank Draft. The rest of instalments shall be paid within seven days in advance of each operational month in shape of Bank Draft drawn in favour of the Range Officer, Revenue Range. No cash / cheque shall be accepted at any cost. The monthly license fee shall be fixed and intimated basing on the quoted price after finalization of the tender. A penalty of Rs.100/- per day shall be charged on Licensee, in case of default to pay the license fees within stipulated period of each month. The additional amount of license fees towards penalty shall be charged on Licensee only up to the end of month in which it shall be payable. In case of default in payment beyond the last day of month, the contract shall be terminated with effect from first day of succeeding month.
12. The successful bidder is liable for payment of TCS as applicable, at the prevailing rates.
13. The delay in payment of monthly instalment will lead to cessation of agreement.
14. If the successful bidder fails to make payment of monthly instalments in time and in the event of unsatisfactory performance of the contract relating to operation of buses carrying the tourists to the Safaris the 1st party (Licensor) reserves the right to terminate the contract and to forfeit the Security Deposit to the Government on giving a prior intimation before one month of such termination. The decision of the 1st party in this regard shall be final and binding on the 2<sup>nd</sup> party (Licensee). If either of the parties, who entered into the agreement wants to withdraw from the agreement to close the operation of bus service to safaris beyond the reasons as mentioned above, he shall intimate to other party in writing before one month of such withdrawal and the contract shall be terminated without giving any compensation by the 1<sup>st</sup> party to the 2<sup>nd</sup> party for such withdrawal.
15. The period of operation shall remain valid up to 31.03.2019 from the date of execution of agreement. The Deputy Director reserves the right to propose to the purchase committee for extension of the above period for another one year with an increase of 10% license fee per month subject to satisfactory performances of successful bidder during the first operational year. The decision of the purchase committee shall be the final in this regard.

16. The successful bidder shall put into service minimum five (5) numbers of buses having seating capacity not less than 20 and not more than 40. Each vehicle shall be pollution free & shall not be more than five years old. The vehicles shall be exclusively deployed for Nandankanan Safari purpose and shall not be used for any other purpose by the 2nd party other than carrying tourist to the safaris during the entire contract period. From the safety point of view the buses to be put to service shall carry wire mesh covering of 1" x 1" size in addition to fixed grills around all window openings, gate & front glass of the driver. The buses to be used for safari will be prominently painted in the front and rear in green letter over yellow back ground "Safari Service of Nandankanan". Buses without the aforesaid stipulations shall not be allowed to enter into Nandankanan Zoological Park. In case of special occasion or tourist season, if 2<sup>nd</sup> party wants to put more than five (5) buses into service, he shall request in writing to the 1st party and the decision of 1st party is binding on both. The maximum Number of Buses over and above 5 (Five) to be put into safari services shall in no case exceed 3 (three).

17. At the time of signing the agreement the successful tenderer / bidder shall submit the following documents to the Deputy Director:

- a. Pollution free certificate of the vehicles which he proposes to put into safari Service.
- b. Name of the driver & helper along with copy of their driving license & proof of identity.
- c. Name and identity proof of the persons he would like to engage for safari bus service management inside Nandankanan Zoological Park.
- d. The copies of Registration Certificate of the vehicles which will be deployed for Safari service.
- e. Valid Annual Fitness Certificate of the bus.
- f. Document related to insurance of the vehicle.

18. The value of each ticket will be Rs.60.00 (Rupees Sixty) only per individual to visit all safaris. The price of the Tickets is fixed for the operation period and the tenderer can not increase the price without approval of the competent authority. No ticket price shall be levied by the 2<sup>nd</sup> Party on the individuals below three years old subject to the condition that such individuals shall not claim for allotment of seat inside the bus. In case of claim for a seat by the individuals below three years old, ticket price as usual shall be levied on such individuals.

19. The safety of the visitors shall be the topmost priority of the successful tenderer. He shall follow all safety rules prescribed at different clauses wherever mentioned in this terms & conditions for conducting the tour of visitors inside the safaris.
20. A bus shall not be entered to any safari when another bus is in operation within the same safari except under special circumstances subject to approval of the Director Nandankanan Biological Park only during visitors' peak season on obtaining a request made by the 2<sup>nd</sup> Party in writing to this effect. In the above occasion, not more than two buses shall ply inside a safari at a time.
21. The safari buses will sequentially enter the safaris in the following order. (1) Tiger (2) Lion (3) Herbivore (4) Bear. No buses shall be found inside the zoo premises before the opening time of Nandankanan Zoological Park and one hour after the closure time of the Park. The successful bidder will operate the buses only after one hour of opening zoo and close the service half an hour before the closure of the zoo. No bus shall enter the Tiger safari after 4.30 PM / 5.00 PM basing on the closing time of the Zoo in different season. However the last bus of the service which shall enter the tiger safari before 4.30 PM / 5.00 PM as the case may be shall be allowed to move within the rest of safaris to complete the whole visit.
22. The successful bidder shall operate the buses for carrying the tourists to safaris of Nandankanan Zoological Park in the specified route inside each safari. Route chart will be provided at the time of execution of agreement. The approximate distance as indicated below shall be mandatorily covered by each bus in different safaris.

|                  |   |         |
|------------------|---|---------|
| Tiger Safari     | – | 1.30 KM |
| Lion Safari      | – | 2.00 KM |
| Herbivore Safari | – | 1.50 KM |
| Bear Safari      | - | 0.60 KM |

The successful bidder / tenderer shall ensure to cover the above distance in each safari to facilitate the visitors to see the animal up to their satisfaction, any violation of not following route chart / non coverage of distance shall lead to termination of the contract.

23. Management of the vehicles, ticket booking counter, safe transport of the visitors within the park and safaris would be the sole responsibility of the successful tenderer and no manpower and arrangements shall be provided by the Nandankanan authority for the above purposes excepting the operation of the gates of the safaris.

24. One identified room shall be made available to the successful bidder by the 1st party for booking of tickets for safari service. The successful bidder shall not sale tickets for the safari service at the place(s) within Zoo premises other than the identified booking counter. The successful bidder shall be held responsible for proper maintenance and cleanness of the booking counter and the waiting place at his own cost and he will bear the electricity charges of the booking room. The successful bidder shall abide by the rules / guidelines/ instructions issued from time to time by the Director / Deputy Director of Nandankanan Zoological Park for cleanliness and maintenance of ticket booking room and waiting place of the visitors.
25. The successful bidder will operate the safari buses from the present safari boarding place till **30<sup>th</sup> September, 2018**. Till such period, the two wheelers of the successful bidder and his staff will be allowed through the Gate No.2 to the safari boarding place subject to authentication by the Range Officer, Security & Maintenance, Nandankanan Zoological Park to this effect. In no case, any vehicle other than two wheelers shall be allowed to enter the zoo premises and park in and around safari boarding place.
26. The successful bidder shall operate their buses from the new safari bus stand near Giraffe square with effect from **1<sup>st</sup> October, 2018** and movement of the buses to and fro Zoo premises shall be regulated through Cattle proof Gate. In no case, the safari service buses shall be allowed to enter and exit to and fro Zoo premises through Gate No-2 (Main entry Gate). No vehicles of the successful bidder and his staff shall be allowed to enter through Gate No.2 to the Safari boarding place with effect from the above date. Only two wheelers of the successful bidder and his staff will be allowed to the safari boarding place through Cattle proof Gate subject to authentication by the Range Officer, Security & Maintenance, Nandankanan Zoological Park to this effect. In no case, any vehicle other than two wheelers shall be allowed to enter and park in and around the safari boarding place.
27. The successful tenderer shall provide uniforms along with photo Identity Cards with separate unique identification number duly authenticated by the Range Officer, Security & Maintenance at his own cost, to his staff deployed for the safari service. The design & colour of the dress along with unique identification Card shall be decided by the Nandankanan Authority.
28. The safety & security of the visitors and staff on duty while operating the buses shall be the sole responsibility of the successful tenderer. The tenderer should take adequate care to safeguard the visitors against injury while moving within the safaris. He shall be solely responsible for any loss of life, part of body or property of the visitors as well as staff and other manpower engaged in day to day management of Nandankanan, Government property in course of journey to & fro within the safaris and the Nandankanan Zoological Park area.

29. While operating the buses inside the safaris, the tenderer will take all care not to cause any disturbance to the animals. He will take care to ensure that the tourists do not tease or offer any food item to the animals. Any contravention will be liable for termination of contract period.
30. The sighting of animals in the safari shall not mandatory at a particular point as they are wild in nature. The successful bidder shall ensure for sighting of the animals by covering the distance as per the route chart or to cover more distance in each safari & also to ensure to disseminate this information to the visitors prior to boarding the bus. All the buses to put into services by the successful bidder must have audio device for announcing and disseminating the important information to the visitors. The soft copy of audio information shall be provided by Nandankanan Authority to the successful bidder either through CD or pen drive which shall be operated by the Driver or helper of each bus before starting of safari tour and close at the entry gate of each safari. No audio information shall be operated inside the safaris.
31. The speed of the safari bus before entering in to the safari and inside the safari must be reduced to considerable limit to avoid any physical injury to other visitors and to the animals inside the safari and the park. In no cases, buses shall stop at any point inside the safaris.
32. The tenderer will take adequate care to prevent use of polythene bags while operating bus service to safaris. The tenderer shall take care that the tourists do not carry any food item in polythene bags to the safari and throw it to the animals.
33. The successful tenderer shall print the tickets at his own cost and submit the printed tickets to the Range Officer, Revenue Range for due authentication for final use of the tickets. The tickets without authentication by Range Officer, Revenue or his authorized representative shall not be valid and utilized in the service.
34. The successful tenderer shall not display any type of sign board as per its sweet will. All the signboard relating to safari service shall be provided by the park authorities in appropriate place.

35. The tenderer would submit a monthly return indicating the no. of visitors who have visited the Safari services to the Range Officer, Revenue Range for reference and record. In case of any deviation in this regard shall lead to termination of contract.
36. During the operation inside the safaris, the door of the bus shall be safely closed and in no case door of buses shall remain open inside and outside the safari. The tenderer should take care, not to drop the passengers at any point inside the safari area other than the starting point of the visitor.
37. The successful bidder shall ensure that the visitors behave properly to the animals and do not litter the safari area with plastics, polythene, food materials etc. In case of any violation, the successful bidder shall be liable for penal action as envisaged under Wildlife (Protection) Act, 1972. While operating the safari bus service, the successful bidder shall abide by wildlife (Protection) Act & Rules. He will remain liable for any violation of the aforesaid statutory provisions while operating the safari services.
38. In any case one or more safaris shall be closed for administrative & management exigencies, the price of ticket shall be reduced @ 25% of the total ticket price for each of such safaris during closure period and accordingly license fee shall be exempted to the tune of 25% of total license fee for each closed safari.
39. The tourist's service to the safaris shall be operated under the supervision of the Range Officer, Sanctuary Management of Nandankanan Zoological Park. The Range Officer, Security & Maintenance and the Range Officer, Revenue shall also have control in the matter from security and revenue point of view respectively. Above Range Officers shall be the competent authority to clarify any doubts arising by the successful bidder relating to the terms and conditions. Range Officer, Sanctuary Management is authorized to regulate and inspect the movement of buses inside the safaris as and when found necessary.
40. The authority is not be bound to accept the highest offer and shall be at liberty to accept / reject a part or whole of the tender in the interest of Management without assigning any reason thereof. The highest offer shall not be a sole criterion for award of tender. Past performance shall also be taken into consideration.
41. Any officers of Nandankanan Zoological Park not below the rank of Forest Guard shall reserve the rights to make the bus halt at any particular time and at any place inside the safaris and en-route for checking.

42. The successful bidder shall have the duty bound to obey the instruction/ guidelines to be issued by the Nandankanan Zoological Park authorities for all purposes within the terms and conditions of the tender.
43. Any dispute/litigation that may arise in future shall be subject to the jurisdiction of the SDJM Bhubaneswar only.
44. Only such agencies / individuals who agrees to the terms and conditions laid down as above shall only be eligible to apply subject to submission of an undertaking in this regard as in the prescribed format at Page No. 12.
45. The Nandankanan authority reserves the right to implement extra safety measures for visitors and animals as and when situation warrants.
46. Following points shall also be noted by the successful bidder:
  - a. Food materials shall not be allowed to any of the safaris.
  - b. Visitor shall not have the discontentment while receiving ticket and seats in the bus.
  - c. Visitors shall not take any polythene packets while boarding on the bus.
  - d. Visitors silence shall be observed inside the bus.
  - e. No animals shall be disturbed by the visitors with loud noise or otherwise and no materials shall be thrown to animals which may cause harm to the animals.
  - f. Staff of the successful bidder who are in contact with visitors shall in no case mis-behave / manhandle / use of abusive words to the visitors.
47. The violation of any or all clauses as mentioned above shall lead to termination of contract.
48. The undersigned reserves the right to cancel/ reject any or all tenders without assigning any reason thereof.

Signature of the tenderer  
Date:

Deputy Director,  
Nandankanan Zoological Park.

## **UNDERTAKING**

I \_\_\_\_\_ S/o \_\_\_\_\_ at \_\_\_\_\_

Po \_\_\_\_\_ Ps \_\_\_\_\_ Dist \_\_\_\_\_ do hereby

undertake that I have read all the conditions and agrees to it and submitted the tender for outsourcing of safari facility service tender at Nandankanan zoological Park.

Signature of the tenderer

Date :