

**TENDER PAPER FOR OPERATION OF BUS SERVICE TO TIGER SAFARI,  
LION SAFARI, HERVIVORE SAFARI AND BEAR SAFARI OF  
NANDANKANAN ZOOLOGICAL PARK.  
FORM A (TECHNICAL BID)**

**Last date for submission of Tender: 5.30 P.M of 16.03.2020**  
**Opening of Tender (Technical bid) : 3.00 P.M of 18.03.2020**

Recent Passport  
size colour  
photograph of the  
Tenderer duly  
signed in front of  
Photograph

1. Name of the Tenderer in full ( in Block Capitals) :
2. Residential address ( to be supported with copy  
of Voter ID / Addhar card /Telephone Bill /Electric Bill  
of December,2019/Driving License):  
Telephone No. ....: Email ID.....
3. Address for correspondence ( if other than above):
4. G S T registration No.
5. Amount of E.M.D furnished (in figure) Rs.  
(in words ) Rs.
6. Particulars of EMD – Bank Draft/Bankers Cheque No.:  
& name of drawee Bank
7. Details of Bank Guarantee :

Place :

Full signature of the Tenderer

Date :

**TENDER PAPER FOR OPERATION OF BUS SERVICE TO TIGER SAFARI,  
LION SAFARI, HERVIVORE SAFARI AND BEAR SAFARI OF  
NANDANKANAN ZOOLOGICAL PARK**

**FORM- B (FINANCIAL BID)**

Recent Passport  
size colour  
photograph of the  
Tenderer duly  
signed in front of  
Photograph

1. Name & address of the Tenderer in full ( in Block Capitals) :

2. Price offered (in figure) **per month** :

(In words) Rupees:

Place:

Full signature of the Tenderer

Date:

**TERMS AND CONDITIONS FOR OPERATING BUS SERVICE TO TIGER SAFARI, LION SAFARI, HERBIVORE SAFARI AND BEAR SAFARI IN NANDANKANAN ZOOLOGICAL PARK.**

**Last date for submission of Tender : 5.30 P.M of 16.03.2020**  
**Opening of Tender : 3.00 P.M of 18.03.2020**

The Deputy Director, Nandankanan Zoological Park invites sealed tender in prescribed form for operation of the Bus service from new safari bus stop near erstwhile colony No 9 (Gate-1 of Nandankanan) to the Tiger Safari, Lion Safari, Herbivore Safari and Bear Safari of Nandankanan Zoological Park.

Tender papers in sealed cover superscribed **"TENDER FOR SAFARI"** will be received in the office of the undersigned till **5.30 PM of 16.03.2020**.

**TENDERS RECEIVED BEYOND THE SCHEDULED TIME & WITHOUT SEAL SHALL NOT BE CONSIDERED.**

**TERMS AND CONDITIONS:**

1. The **minimum bid amount** for operation of bus services to tiger, Lion safari, Herbivore Safari and Bear Safari of Nandankanan (henceforth to be called as safari bus service) is fixed Rs **10.00 Lakh ( Ten Lakh ) only per month**. The intending bidder shall offer his price same or above the minimum price fixed. The price offered less than the fixed minimum price shall not be considered while opening the financial bid by purchase committee.
2. The intending bidders shall **submit the following documents** along with the technical bid of the tender paper :
  - (a) Recent passport size photograph (not the Polaroid ones) duly signed by the tenderer on the front.
  - (b) Copy of the PAN card (issued by the Income tax authority).
  - (c) Proof of residence (copy of Voter ID / Addhar Card/telephone bill /electric bill of January, 2020/ copy of Driving License.
  - (d) Copy of the G S T registration certificate.
  - (e) Bank Guarantee for Rs. 5.00 Lakhs in any nationalized Bank.
  - (f) EMD Rs.2,80,000/- in shape of Bank Draft / Bankers Cheque to be drawn in favor of the Deputy Director, Nandankanan Zoological Park in any nationalized bank, payable at Bhubaneswar. EMD shall be refunded after closure of the tender process i.e. within seven days of the final order.

**TENDER PAPER NOT ACCOMPANYING ANY OF THE AFORESAID DOCUMENTS SHALL BE LIABLE FOR REJECTION.**



The EMD may be forfeited to Govt. in case the successful tenderer does not turn up to sign the agreement upon finalization of the tender within the stipulated period.

3. **Form of Tender:** The tender form will consist of two parts, (i) Form-A (Technical) and (ii) Form-B (Financial). Form A (Technical) & Form B (Financial) are to be kept in two different sealed covers over which it has to be written clearly Form-A / Form-B respectively. Both covers should be kept in a large cover super scribing **“TENDER FOR OPERATION OF SAFARI FACILITY OF NANDANKANAN ZOOLOGICAL PARK** and the name of the tenderer. Otherwise, tender will not be considered. The tender should be sealed and complete in all respect.
4. Tender form can only be available in the website of Nandankanan Zoological Park [www.nandankanan.org](http://www.nandankanan.org). The downloaded tender paper must be accompanied with Bank Draft of Rs.5900/- (Rs.5,000/- + GST (18%)- Rs.900) in favour of the Deputy Director, Nandankanan Zoological Park in any nationalized Bank payable at Bhubaneswar. The cost of tender form is not refundable under any circumstances.
5. Tender submitted by a person who has outstanding dues as on the date of submission of tender to be paid to Forest Department/ Nandankanan Zoological Park relating to any business transaction with Nandankanan or who is a minor or who is insolvent, or who has been convicted in a court of law for offences involving moral turpitude or who has been black listed shall be treated as invalid and E.M.D shall be forfeited to the Government.
6.
  - i) No interest shall be payable in any case on the amount of earnest money deposit.
  - ii) The Earnest Money Deposit will be returned to the unsuccessful tenderers soon after the decision of the purchase committee.
7. Conditional tender or tenders sent otherwise than as laid down herein will be considered invalid.
8. The Tender shall be finalized by the tender committee in the following procedure:
  - (i) **Form “A”**- Technical bid will be opened first and evaluated as per the tender conditions.
  - (ii) The financial bid in **Form “B”**- shall be opened by a committee constituted on that behalf by Government in case of such tenderers only, who qualify in the technical bid. .

9. The Deputy Director, Nandankanan Zoological Park shall be the authority competent to enter into agreement with the successful tenderer on behalf of the Government only with due approval of purchase committee.
10. The successful bidder shall **enter into an Agreement** with the Deputy Director prior to operation of the safari bus service. The successful bidder shall be intimated regarding the amount of Security Deposit (S.D) (10% of the bid amount) prior to execution of agreement which is required to be deposited at the time of execution of agreement in shape of Bank Draft drawn in favour of Deputy Director, Nandankanan Zoological Park in any nationalized bank payable at Bhubaneswar.

***The Security Deposit of the successful tenderer shall be forfeited to Govt. in case of any deviation of the terms & conditions noticed during the contract period or in case of breach of the Agreement.***

11. The successful tenderer shall pay the amount (henceforth to be called as the license fee) towards First & Last installment at the time of execution of agreement in shape of bank Draft. The rest installments shall be paid within first week of each operational month in shape of Bank Draft/ Banker's Cheque in favour of the Range Officer, Revenue Range. No cash / A/C payee cheque shall be accepted at any cost. The monthly license fee will be fixed basing on the quoted price after finalization of the tender.
12. *The successful bidder is liable for payment of T.C.S as applicable at the prevailing rates along with TCS on GST.*
13. The delay in payment of monthly installment will lead to cessation of safari service.
14. If the successful bidder failure to make payment of monthly installments in time and in the event of unsatisfactory performance of the contract relating to operation of buses carrying the tourists to the Safaris the 1st party (Licensor) reserves the right to terminate the contract and to forfeited the Security Deposit on giving a prior intimation before one month of such termination. The decision of the 1<sup>st</sup> party in this regard shall be final and binding on the tenderer.
15. The period of operation shall remain valid only up to **31.03.2021**. The period of contract may extend with 10% rise in License Fee for another one year subject to satisfactory performances of successful bidder and with due approval of purchase committee.



16. The successful tenderer shall put into service minimum five (5) numbers of buses having seating capacity not less than 20 and not more than 40. Each vehicle shall be pollution free & shall not be more than three years old. The vehicles shall be exclusively deployed for Nandankanan Safari purpose only and shall not be used for any other purpose by the 1<sup>st</sup> party other than carrying tourist to the safaris during the entire contract period. From the safety point of view the buses to be put to service shall carry wire mesh covering of 1" x 1" size in addition to fixed grills around all window openings, gate & front glass of the driver. The buses to be used for safari will be prominently painted in the front and rear in green letter over yellow background **"SAFARI SERVICE OF NANDANKANAN"**. Buses without the aforesaid display in the front and rear shall not be allowed to be operated within the Park. In case in special occasion, if the tenderer want to put the more than five (5) buses into service, the tenderer will request in writing to the 1<sup>st</sup> party and the decision of 1st party is binding on both.
17. At the time of signing the agreement the successful tenderer / bidder shall submit the following documents to the Deputy Director, Nandankanan:
- a) Pollution free certificate of the vehicles which he proposes to put to Safari Service.
  - b) Name of the driver & helper along with copy of their driving license & Proof of Identity.
  - c) Name and identity proof of the persons he would like to engage for Safari Bus Service management in Nandankanan Zoological Park.
  - d) The copies of Registration Certificate of the vehicles which will be deployed for Safari Service.
  - e) Valid Annual fitness certificate of the bus.
  - f) Document related to insurance of the vehicle.
18. The value of each ticket will be **`60.00** per individual to visit all safaris. The price of the tickets is fixed for the operation period and the tenderer cannot increase the price without approval of the competent authority. No ticket price shall be levied by the 2<sup>nd</sup> Party on the individuals below three years old subject to the condition that such individuals shall not claim for allotment of individual seat inside the bus.
19. The safety of the visitors would be the topmost priority of the successful tenderer. He shall follow all safety rules prescribed at clause No. 43 for conducting the visitors inside the safaris.

20. A bus shall not be entered to any safari when another bus is in operation within the same safari. No buses shall be found inside the zoo premises before the opening time of the Nandankanan Zoological Park and after the closure time of the Park. Violation of this clause shall lead to cancellation of agreement followed by termination of contract.
21. The successful bidder will operate the buses only after one hour of opening zoo and close the service half an hour before the closure of the zoo. No bus shall enter any of the safaris after 4.30 PM / 5.00 PM basing on the closing time of the Zoo.
22. The successful bidder shall operate the buses for carrying the tourists to safaris of Nandankanan Zoological Park in the specified route inside each safari. Route chart will be provided at the time of execution of agreement. The approximate coverage distance of each safari is indicated as follows.
- |                    |         |
|--------------------|---------|
| Lion Safari –      | 2.00 KM |
| Bear Safari -      | 0.60 KM |
| Tiger Safari –     | 1.30 KM |
| Herbivore Safari – | 1.50 KM |
- The successful bidder / tenderer shall ensure to cover the above distance in each safari to facilitate the visitors to see the animal up to their satisfaction. Any violation of not following route chart / non coverage of distance shall lead to termination of the contract.
23. Management of the vehicles, booking counter, safe transport of the visitors within the safaris would be the sole responsibility of the successful tenderer and no manpower shall be provided by the Nandankanan authority for the purpose excepting the operation of the gates of the safaris.
24. There will be a designated room for booking tickets for safari service inside the new safari bus stand complex. The successful bidder shall not sale tickets for the safari service at any other place within Zoo premises and also within the ticket counter complex of Nandankanan other than the identified booking counter. The successful bidder shall be responsible for proper maintenance, neatness, cleanness of the booking counter and the waiting place at his own cost and he will bear the electricity charges of the booking place and safari bus stop complex. The bidder shall abide by the rule / rules / guidelines



issued from time to time for cleanliness of the Park by the Director / Deputy Director of Nandankanan Zoological Park.

25. The successful tenderer shall provide uniform along with photo Identity Card with separate unique identification number to his staff deployed for the safari service at his own cost. The design & colour of the dress along with unique identification Card shall be decided by the park authorities.
26. The safety & security of the visitor while operating the buses shall be the sole responsibility of the successful tenderer. The tenderer should take adequate care to safeguard the visitors against injury while moving within the safaris. He shall be solely responsible for any loss of life, part of body or property of the visitors as well as Government property in course of journey to & within the safaris.
27. While operating the buses inside the safaris, the tenderer will take all care not to cause any disturbance to the animals. He will take care to ensure that the tourists do not tease or offer any food item to the animals. Any contravention will be liable for termination of contract.
28. The sighting of animals in the safari shall not mandatory at a particular point as they are wild in nature. The successful bidder shall ensure for sighting of the animals by covering the distance as per the route chart or to cover more distance in each safari & also to ensure to disseminate this information to the visitors prior to boarding the bus.
29. The speed limit of the safari bus before entering in to the safari and inside the safari must be reduced to avoid any physical injury to other visitors and to the animals inside the safari respectively.
30. The tenderer will take care to prevent use of polythene bags while operating bus service to safaris. The tenderer shall take care that the tourists do not carry any food item in polythene bags to the safari and throw it to the animals.
31. The successful tenderer shall print the tickets at his own cost and submit the printed tickets to the Range Officer, Revenue Range for due authentication for final use of the tickets. The tickets without authentication by Range



Officer, Revenue or his authorized representative shall not be recognized as valid and utilize in the service.

32. The tenderer shall not display any type of sign board of its own unauthorizedly. All the signboard relating to safari service shall be provided by the park authorities in appropriate place.
33. The tenderer would submit a monthly return indicating the no. of visitors who have visited the Safari services to the Range Officer, Revenue Range for reference and record.
34. During the operation inside the safaris, the door of the bus shall be safely closed and in no case door of buses shall remain open inside the safari. The tenderer should take care, not to drop the passengers at any point inside the safari area other than the starting point of the visitor.
35. The successful bidder shall ensure that the visitors behave properly to the animals and do not litter the safari area with plastics, polythines, eating materials etc. In case of any violation, the successful tenderer will be liable for penal action as envisaged under Wildlife (Protection) Act, 1972.
36. The proportionate license fee shall be exempted in case of closure of one or more safaris for annual maintenance and during emergency.
37. The tourist's service inside safaris shall be operated under the supervision of the Range Officer, Sanctuary Management of Nandankanan Zoological Park. The Range Officer, Security shall also have control in the matter from security point of view to and fro safaris. Both the Range Officers shall be competent to clarify any doubts arising by the second party relating to the terms and conditions. Both the Range Officers shall remain the safety and security of the safaris while the visitors service in operation inside the safaris.
38. While operating the safari bus service, the successful tenderer shall abide by Wildlife (Protection) Act & Rules. He will remain liable for any violation of the aforesaid statutory provisions while operating the safari services.
39. The undersigned shall not be bound to accept the highest offer and shall be at liberty to accept / reject a part or whole of the tender in the interest of

Management without assigning any reason thereof. The highest offer shall not be only criteria for award of tender.

40. Any dispute/litigation that may arise, shall be subject to the jurisdiction of the S.D.J.M, Bhubaneswar only.
41. Only such agencies / individuals who agrees to the terms and conditions laid down as above shall be eligible to apply subject to submit an **undertaking** in this regard as mentioned below clause No 42. No additional clauses/ conditions shall be incorporated in the agreement other than the clauses mentioned in the terms and conditions.
42. Successful bidder while operating the service shall ensure the following:-
- Food materials shall not be allowed to any of the safaris.
  - Visitor movement near ticket counter shall be regulated by the second party so that no discontentment among visitors shall be observed.
  - Visitors shall not take any polythene packets while boarding on the bus.
  - Visitors silence shall be ensured inside the bus.
  - The animals shall not be disturbed by the visitors' loud noise or any other Materials which may cause harm to the animals.
  - The successful bidder shall ensure that the staff who are in contact with visitors shall in no case misbehave / manhandle / use of abusive words to the visitors.

Signature of the tenderer  
Date:

*Sam*  
Deputy Director  
Nandankanan Zoological Park

### **UNDERTAKING**

43. I \_\_\_\_\_ S/o \_\_\_\_\_  
at \_\_\_\_\_ Po \_\_\_\_\_ Ps \_\_\_\_\_  
Dist \_\_\_\_\_ Pin: \_\_\_\_\_ do hereby undertake that I have read all the conditions and agrees to it and submitted the tender for outsourcing of Safari Facility service tender at Nandankanan Zoological Park.

Signature of the Tenderer  
Date: