

**TENDER PAPER FOR OPERATION OF BUS SERVICE TO TIGER SAFARI,
LION SAFARI, HERVIVORE SAFARI AND BEAR SAFARI OF
NANDANKANAN ZOOLOGICAL PARK.**

FORM A (TECHNICAL BID)

Last date for submission of Tender: 5.00 P.M of 03.08.2022
Opening of Tender (Technical bid) : 11.30 A.M of 04.08.2022

Recent Passport
size photograph
of the Tenderer

1. Name of the Tenderer in full (in Block Capitals) :
2. Residential address (to be supported with copy
of Voter ID / Aadhar card /Telephone Bill /Electric Bill
of June,2022/Driving License):

Applicant Telephone No. E.mail ID.....

3. Address for correspondence (if other than above):
4. G S T registration No.
5. Copy of PAN Card & Copy of last income tax return filed.
6. Particulars of EMD – Bank Draft/Bankers Cheque No.:
& name of drawee Bank
7. Amount of E.M.D furnished (in figure) ₹.

(in words) ₹.

Place :

Full signature of the Tenderer

Date :

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**TENDER PAPER FOR OPERATION OF BUS SERVICE TO TIGER SAFARI,
LION SAFARI, HERVIVORE SAFARI AND BEAR SAFARI OF
NANDANKANAN ZOOLOGICAL PARK**

FORM- B (FINANCIAL BID)

Recent Passport
size photograph
of the Tenderer

1. Name & address of the Tenderer in full (in Block Capitals) :

2. Price offered **per month**(in figure) Rupees :

(In words) Rupees

Place:

Full signature of the Tenderer

Date:

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**TERMS AND CONDITIONS FOR OPERATION OF BUS SERVICE TO TIGER SAFARI,
LION SAFARI, HERBIVORE SAFARI AND BEAR SAFARI IN NANDANKANAN ZOOLOGICAL PARK.**

Last date for submission of Tender : 05.00 P.M of 03.08.2022
Opening of Tender : 11.30 A.M of 04.08 2022

The Deputy Director, Nandankanan Zoological Park invites sealed tender in prescribed tender paper for operation of the tourist facility to the Tiger Safari, Lion Safari, Herbivore Safari and Bear Safari of Nandankanan Zoological Park.

Tender papers in sealed cover superscribed "**TENDER FOR OPERATION OF BUS SERVICE TO SAFARI OF NNADANKANAN** " will be received in the office of the undersigned till **5.00 PM of 03.08.2022 as per office clock.**

TENDERS RECEIVED BEYOND THE SCHEDULED TIME & WITHOUT SEAL SHALL NOT BE CONSIDERED.

TERMS AND CONDITIONS:

1. The **minimum bid amount** for operation of bus services to Tiger Safari, Lion safari, Herbivore Safari and Bear Safari of Nandankanan (henceforth to be called as safari bus service) is fixed ₹ **8.0 (Eight Lakhs) only per month**. The intending tenderer shall offer his price above the minimum price fixed.
2. The intending tenderers shall **submit the following documents** along with the tender paper :
 - a. Recent passport size photograph (not the Polaroid ones) duly signed by the tenderer on the front(In case of company the head / authorized person photo shall be pasted)
 - b. Copy of the PAN card (issued by the Income Tax Authority).
 - c. Proof of Residence (Copy of Voter ID / Aadhar Card/telephone bill / Electric bill of June,2022/ copy of Driving License.
 - d. Copy of the G.S.T Registration Certificate.
 - e. EMD ₹ **2,00,000/-**(Rupees Two Lakh)only in shape of Bank Draft to be drawn in favor of the Deputy Director, Nandankanan Zoological Park in any Nationalized Bank, payable at Bhubaneswar. In case of the successful tenderer the E.M.D may be adjusted towards the subsequent payments. In case of un-successful tenderers, the E.M.D shall be refunded after closure of the tender process i.e. within seven days of the final order.

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- f. Undertaking required to be submitted in Pursuance of Clause-5 of the tender document .

TENDER PAPER NOT ACCOMPANYING ANY OF THE AFORE SAID DOCUMENTS SHALL BE LIABLE FOR REJECTION.

In case the successful tenderer does not turn up to sign the agreement upon finalization of the tender within the stipulated period, he will be debarred from future participation for 03 years.

3. **Form of Tender:** The tender form will consist of two parts, (i) Form-A (Technical) and (ii) Form-B (Financial). Form A (Technical) & Form B (Financial) are to be kept in two different sealed covers over which it has to be written clearly Form-A / Form-B respectively. Both covers should be kept in another cover super scribing "**TENDER FOR OPERATION OF BUS SERVICE TO SAFARIS OF NANDANKANAN ZOOLOGICAL PARK**" and the name of the tenderer. Otherwise tender will not be considered. The tender should be sealed and complete in all respect.
4. Tender form can be downloaded from the website of Nandankanan Zoological Park www.nandankanan.org. The downloaded tender paper must be accompanied with Bank Draft of ₹ 11,800/- (Rupees Eleven thousand eight hundred) only (₹ 10,000/- + GST 18% (₹ 1800/-) in favour of the Deputy Director, Nandankanan Zoological Park in any Nationalized Bank payable at Bhubaneswar. The cost of tender form is not refundable under any circumstances.
5. Tender submitted by a person who has dues pending to the Forest Department or who is a minor or who is insolvent, or who has been convicted in a court of law for offences involving moral turpitude or who has been black listed shall be treated as invalid and action on such tender shall be taken as per provision in Clause -2(f) of this document. Undertaking to this effect will form part of the Tender.
6. Conditional tender or tenders sent otherwise than as laid down herein will be considered invalid.
7. The Tender shall be finalized by the tender committee in the following procedure:
 - (i) **Form "A"**- Technical bid will be opened first by the committee constituted by Deputy Director, Nandankanan and evaluated as per the tender conditions.

- (ii) The financial bid in **Form "B"** shall be opened by a committee constituted on that behalf in case of such tenderers who qualify in the technical bid.
8. The Deputy Director, Nandankanan Zoological Park shall be the authority competent to enter into agreement with the successful tenderer on behalf of the Government.
9. The successful tenderer shall **enter into an Agreement** with the Deputy Director prior to operation of the safari bus service. The successful tenderer shall be required to submit the Security Deposit (S.D) which is **10%** of the annual bid amount at the time of execution of agreement in shape of Bank Draft drawn in favour of Deputy Director, Nandankanan Zoological Park in any Nationalized Bank payable at Bhubaneswar. After completion of agreement period with satisfactory performance the security deposit amount will be returned without interest.

The Security Deposit may be forfeited to Govt. in case of any deviation of the terms & conditions or in case of breach of the Agreement.

10. The successful tenderer shall pay the amount (henceforth to be called as the license fee) first & last installment at the time of execution of agreement in shape of Bank Draft or deposit it through NEFT/RTGS mode in Society Account. *The rest installments shall be paid within first week of each operational month* in shape of Bank Draft in favour of the Society for Management & Development of Nandankanan Zoological Park or deposited through NEFT/RTGS mode to Society Account & copy of deposit slip to be submitted to Range Officer, Revenue Range for record. No cash / cheque shall be accepted at any cost. The monthly license fee will be fixed basing on the quoted price after finalization of the tender. The deduction in monthly installment if approved by the Deputy Director, Nandankanan due to closure of Nandankanan authority for any valid reason shall be adjusted in next month installment.
11. A penalty of ₹ 50 /-day shall be charged on tenderer in case of default to pay the licensee fee within stipulated period i.e. 7th day of month. The penalty for default to payment shall be applicable to end of that month. In case of default in payment beyond the last day of month, the contract shall be terminated with effect from first day of succeeding month. The monthly installment for safari service, rent fee for new safari stand and fine, if any must be paid within the stipulated time given in full.
12. If the successful tenderer fails to make payment of monthly installments in time and in the event of unsatisfactory performance of the contract relating to

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operation of buses carrying the tourists to the Safaris the Deputy Director, Nandankanan reserves the right to terminate the contract and forfeit the Security Deposit on giving a prior intimation before one month of such termination. The decision of the Deputy Director, Nandankanan in this regard shall be final and binding on the tenderer. If either of the parties, who entered into agreement wants to withdraw from the agreement to close the operation of bus services to safaris beyond the reasons as mentioned above, he shall intimate the other party in writing before one month of such withdrawal and contract shall be terminated without given any compensation by the Deputy Director, Nandankanan to the tenderer for such withdrawal.

13. The period of operation shall remain valid for **three (3) years** i.e. from the date of execution of agreement with annual hike of **10%** in the license fee. Non operation period due to any reason shall not be considered for the extension of agreement beyond three years from date of agreement. The Deputy Director reserve the right to propose the purchase committee for extension of the period upto 2 more years at one year at one time with an increase of 10% licencee fee per year subject to satisfactory performance of tenderer during the period of 3 years operation from date of agreement after obtaining willingness of tenderer. The decision of purchase committee shall be final in this regard.
14. The successful tenderer shall put into service minimum five **(5)** numbers of AC/Non-AC buses having seating capacity not less than **10** and not more than **40**. Out of total bus put in service minimum AC bus shall be two. In the case of non deployment of buses than minimum number of buses prescribed a penalty of Rs.1000/- day/bus will be charged from the tenderer. However booking of tickets for Safari Trip in each bus will be within the seating capacity . Each vehicle shall be in good condition and have pollution free certificate, valid insurance and fitness. Vehicle older than 5 years shall not be engaged by the tenderer during the operation of safari and it shall be replaced by newer one . The vehicles shall be exclusively deployed for Nandankanan Safari purpose only and shall not be used for any other purpose by both the parties other than carrying tourist to the safaris during the entire contract period. From the safety point of view, the buses to be put to service shall carry wire mesh covering of 1"x1"size in addition to fixed grills around all window openings, gate & front glass of the driver. The buses to be used for safari will be prominently painted in the front and rear in green letter over yellow back ground "**SAFARI SERVICE OF NANDANKANAN**". Buses without the aforesaid display in the front and rear

shall not be allowed to be operated within the Park. In case in special occasion, if the tenderer want to put more than five (5) buses into service, the tenderer will request in writing to the Deputy Director, Nandankanan and the decision of Deputy Director, Nandankanan is binding on both. The number of buses to be put into Safari shall in no case exceed 10 (Ten).

15. At the time of signing the agreement the successful tenderer / tenderer shall submit the following documents to the Deputy Director, Nandankanan:

- a) *Pollution free certificate of the vehicles which he proposes to put to Safari Service.*
- b) *Name of the driver & helper along with copy of their driving license & Proof of Identity.*
- c) *Name and identity proof of the persons he would like to engage for Safari Bus Service management in Nandankanan Zoological Park.*
- d) *The copies of valid Registration Certificate of the vehicles which will be deployed for Safari Service.*
- e) *Valid Annual fitness Certificate of the Bus.*
- f) *Document related to insurance of the vehicle. It is duty of licensee to ensure renewal of fitness certificate, insurance and pollution free certificate during entire operation of Safari services.*

16. The value of each ticket will be ₹ 60.00 for non AC Bus & ₹ 90/- for AC Bus per individual to visit all safaris in the 1st year operation. The increase in price of tickets for non AC Bus upto ₹ 5/- & for AC Bus upto ₹ 10/- in next years of operation by the tenderer is allowed. The price of ticket includes all charges and taxes. No ticket price shall be levied by the tenderer on the individuals below three years old subject to the condition that such individuals shall not claim for allotment of seat inside the bus. In case of closure of any safari due to exigencies, tickets will be levied proportionately i.e. one fourth for each safari. The tenderer shall not carry more visitors than total capacity of the vehicle in any case. If the persons more than seating capacity is found by the Deputy Director, Nandankanan or fixed authorized staff a penalty of Rs.500/- per extra person will be claimed from the tenderer. To facilitate the visitors the Deputy Director, Nandankanan may deploy 2-4 battery operated vehicles/electric vehicles directly or through existing Battery Operated Vehicle operators as safari shuttle service from zoo entrance gate (Fountain square) to new safari stand & back.

17. The safety of the visitors would be the topmost priority of the successful tenderer. He shall follow all safety rules prescribed at Clause No. 41 for conducting the visitors inside the safaris.
18. A bus shall not enter to any safari when another bus is in operation within the same safari except under special circumstances/emergency subject to approval of Deputy Director, Nandankanan. No bus shall enter the zoo premises before the opening time of the Nandankanan Zoological Park and from Gate No.2. Violation of this clause shall lead to suspension of services followed by termination of contract and forfeiture of Security Deposit. Minimum time & maximum interval between two safari vehicles from safari entry point will be 10 minutes & 60 minutes time respectively. Minimum one safari vehicle in every hour from start of safari time till closing time will be insured by tenderer unless number of visitors in that hour comes to less than 50% of the seating capacity of the least seating capacity vehicle. The time of exit of each safari vehicle from the start point & reaching back to safari station shall be recorded by tenderer & produced as and when asked by the Nandankanan authority.
19. The safari buses will sequentially enter the safaris in the following orders. (1) Tiger (2) Lion (3) Bear (4) Herbivore. Deputy Director, Nandankanan reserve right to alter the route or sequence or temporary close any safari for management purpose which will be communicated to tenderer in advance. Deputy Director, Nandankanan is not responsible for any damage or theft of bus or its parts if remained parked inside the safari stand area during or after the permitted safari time. The tenderer will operate the buses only after one hour of opening zoo and close the service half an hour before the closure of the zoo. The normal zoo opening time is 7.30 A.M (April-September) and 8.00 A.M (October-March) on all the days except on Monday weekly holidays. In the case of COVID restriction or any other operational reason if timing of opening or closing of Zoo or change in visiting days happens the Deputy Director,

Nandankanan will inform the tenderer well in advance. In exceptional cases due to certain emergency with short notice of Nandankanan Authority not below the rank of Range Officer will intimate the tenderer about the opening or closing time of the Safari which shall be binding to 2nd Party. No bus shall enter the Tiger safari after 4.30 PM (October-March)/ 5.00 PM (April-September) basing on the closing time of the Zoo in different season. However the last bus of the service which shall enter the tiger safari before 4.30 PM / 5.00 PM as the case may be shall be allowed to move within the rest of safaris to complete the whole visit. The booking of tickets shall be done accordingly to ensure that all the ticket holder board the bus before the permitted time of the last bus to enter into safari. Before the exit of last bus from each of safari that particular safari shall not be closed. The Range Officer Sanctuary Management should ensure the timely communication of Registration Number of last Bus after entry into tiger safari to the staff of rest of safaris in this regard. Violation of this clauses shall lead to cancellation of agreement followed by term of condition & forfeit of Security Deposit.

20. The successful tenderer shall operate the buses for carrying the tourists to Safaris of Nandankanan Zoological Park in the specified route inside each safari. Route chart will be provided at the time of execution of agreement. The approximate coverage distance of each safari is indicated as follows.

Lion Safari -	2.00 KM
Bear Safari -	0.60 KM
Tiger Safari -	1.30 KM
Herbivore Safari -	1.50 KM

The successful tenderer shall ensure to cover the above distance in each safari to facilitate the visitors to see the animal up to their satisfaction. Any violation of not following route chart / non coverage of distance shall lead to termination of the contract.

21. Management of the vehicles, booking counter at new Safari Stand, safe transport of the visitors within the park and safaris would be the sole responsibility of the successful tenderer and no manpower shall be provided by the Nandankanan Authority for the purpose excepting the operation of the gates of the safaris. The tenderer shall obey the labour laws, EPF & other statutory laws of State and Central Govt. while engaging staffs and in case of default tenderer will be responsible and penalty if any will be liable to be paid by the licensee.
22. The successful tenderer will use the new Safari Stand near Giraffe Square and the rent of ₹ 2000/- P.M. shall be paid by tenderer with the license fees. The cafeteria inside the new Safari stand shall remain with Deputy Director, Nandankanan for its use.
23. Successful tenderer will be provided new Safari Stand by the Deputy Director, Nandankanan for booking tickets for safari service. The successful tenderer shall not sell tickets for the safari service at any other place within Zoo premises other than the identified booking counter in new Safari stand. The successful tenderer shall be responsible for proper maintenance, neatness, cleanliness of the Safari Stand (booking counter and the waiting place) at his own cost and he will bear the electricity charges of the booking place. Safe custody of all fittings of Safari Stand will be responsibility of Successful Tenderer which will be inventorised before operation of Safari Bus Services. The tenderer shall abide by the rule / rules / guidelines issued from time to time for cleanliness of the Zoo by the Director / Deputy Director of Nandankanan Zoological Park for cleanliness and maintenance at ticket booking cabin & waiting place for the visitors.
24. The successful tenderer shall provide uniform dress along with Photo Identity Card with separate unique identification number to his staff deployed for the safari service at his own cost. The design & colour of the dress along with Unique Identification Card shall be decided by the park authorities.
25. The safety & security of the visitor while operating the buses shall be the sole responsibility of the successful tenderer. The tenderer should take adequate care to safeguard the visitors against injury while moving within the safaris. He shall be solely responsible for any loss of life, part of body or property of the

visitors as well as Government property in course of journey to & within the safaris. The tenderer shall place sufficient sinage at approved place in the Safari stand about Do's & Don't for the awareness of visitor & Do's & Don't notice to be displayed inside the safari at his own cost.

- 26.** While operating the buses inside the safaris, the tenderer will take all care not to cause any disturbance to the animals. He will take care to ensure that the tourists do not tease or offer any food item to the animals. Any contravention will be liable for termination of contract period.
- 27.** The sighting of animals in the safari is not guaranteed at a particular point as they are wild in nature. The successful tenderer shall inform this information to the visitors prior to boarding the bus. The successful tenderer shall cover the distance as per the route chart. All the buses to put into service by the tenderer should have audio devices for announcing & disseminating the important information to the visitors. The soft copy of audio information shall be provided by Nandankanan authority through CD/Pendrive which shall be operated by driver/ helper of each bus before starting of safari tour and near to entry gate of each safari. No other audio/video other than prescribed by Nandankanan shall be operated inside the safaris.
- 28.** The speed limit of the safari bus before entering in to the safari and inside the safari must be kept minimum to avoid any physical injury to other visitors and to the animals inside the safari respectively. In no case the speed of safari bus exceed 20km/hr inside the Nandankanan premises. Violation of speed limit will attract termination of contract. In no case, buses shall stop deliberately at any point inside the safaris in order to prevent the visitors to get a scope to tease/feed the animals.
- 29.** The tenderer will take care to prevent use of polythene bags while operating bus service to safaris. The tenderer shall take care that the tourists do not carry any food item in polythene bags to the safari and throw it to the animals.

30. The successful tenderer shall print the tickets at his own cost and submit the printed tickets to the Range Officer, Revenue Range for due authentication for final use of the tickets. The tickets without authentication by Range Officer, Revenue or his authorized representative shall not be valid.
31. The tenderer shall not display any type of sign board of its own unauthorizedly. All the signboard relating to safari service shall be provided by the park authorities in appropriate place. At the Safari ticket counter if tenderer wishes to put any sign board then prior approval from Deputy Director is mandatory.
32. The tenderer would submit a monthly return without fail indicating the no. of visitors who have visited the Safari services to the Range Officer, Revenue Range for reference and record.
33. During the operation inside the safaris, the door of the bus shall be safely closed and in no case, door of buses shall remain open inside the safari. The tenderer should take care, not to drop the passengers at any point inside the safari area other than the starting point of the visitor.
34. The successful tenderer shall ensure that the visitors behave properly to the animals and do not litter the safari area with plastics, polythenes, eating materials etc. In case of any violation, the successful tenderer will be liable for penal action as envisaged under Wildlife (Protection) Act, 1972.
35. The period of closure for any natural calamities/unwanted and unforeseen situation may be considered by the Deputy Director, Nandankanan at the end of the month subject to report received from the Range Officer, Revenue and the proportionate amount of License fee shall be deducted, if found genuine. The proportionate license fee shall also be exempted in case of closure of safari for annual maintenance and emergency purpose on the recommendation of Range Officer, Sanctuary Management .
36. The tourist's service to the safaris shall be operated under the supervision of the Range Officer, Sanctuary Management of Nandankanan Zoological Park. The Range Officer, Security & Maintenance shall also have control in the matter from security point of view. Deputy Director, Nandankanan shall clarify any doubts raised by the tenderer relating to the terms and conditions.
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37. The period of closure due to any "*force majeure*" & "*force majeure event*" shall remain acts, events, conditions or occurrence beyond the control and not arising out of the fault or negligence of the affected party and shall include acts of God such as earthquake, lightning, tempest fire, acts of war, riot, bombing, civil commotion, terrorist acts, and agitation, pandemics will be considered by the Deputy Director, Nandankanan at the end of the month subject to report received from the Range officer, revenue Range and proportionate amount (not more than 1/3^{0th} part of monthly licensee fee per day) shall be deducted from the licensee fee of next installment. The zoo is normally closed weekly one day as called closure day, so the safari service will not be allowed on that day and the reduction in licensee fee for the weekly closure day of safari by the licensee will not be entertained.
38. While operating the safari bus service, the successful tenderer shall abide by Wildlife (Protection) Act & Rules and all other acts/rules as applicable. He will remain liable for any violation of the aforesaid statutory provisions while operating the safari services.
39. The Deputy Director, Nandankanan shall not be bound to accept the highest offer and shall be at liberty to accept / reject a part or whole of the tender in the interest of Management without assigning any reason thereof. The highest offer shall not be criteria for award of tender.
40. Any dispute / litigation that may arise in future shall be subject to the jurisdiction of the SDJM, Bhubaneswar.
41. The tenderer shall ensure that
- a. Food materials shall not be allowed in any of the safaris.
 - b. Visitor movement near ticket counter shall be regulated by the tenderer so that no discontentment among visitors shall be observed.
 - c. Visitors shall not take any polythene packets while boarding on the bus.
 - d. Visitors silence shall be ensured inside the bus.
 - e. The animals shall not be disturbed by the visitors with loud noise or any other Materials which may cause harm to the animals.
 - f. The successful tenderer shall ensure that the staff who are in contact with visitors shall in no case misbehave / manhandle / use of abusive words to the visitors. Any of visitors detected to have violated the sub clause a, b ,c ,d, e above it shall be immediately brought to the notice of Nandankanan authority. The Assistant Conservator of Forests(Visitor Management) is authorized to dispose all the dispute between visitors & tenderer. In the genuine case of misbehave/manhandle/useless abusive words to the visitors by the staff of

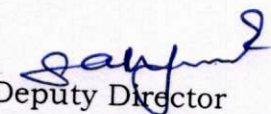
tenderer the suspension/disengagement order of that staff by the Deputy Director, Nandankanan will be binding & visitor/Nandankanan authority may lodge police case against the staff for initiating detailed enquiry & action.

Any fine by the statutory body like consumer forum/police/EPF commission/labour commission etc for the fault of tenderer or his staff shall be liable to be paid by the tenderer. In default it will be recovered from Security Deposit money & contract may be terminated.

42. Only such agencies / individuals who agrees to the terms and conditions laid down as above are eligible to apply subject to submission of an undertaking in this regard as annexed at clause No. 43.

Signature of the tenderer

Date:


Deputy Director

Nandankanan Zoological Park

UNDERTAKING

43. I _____ S/o _____
at _____ Po _____ Ps _____
Dist _____ Pin: _____ do hereby undertake that I have read all the conditions and agrees to it and submitted the tender for operation of Bus services to **Safaris** of Nandankanan Zoological Park.

Signature of the Tenderer

Date: