

**TERMS AND CONDITIONS OF THE TENDER FOR INSTALLATION AND
MAINTENANCE OF INTELLIGENT ELECTRONIC GATE WITH BAR CODED
TICKETING ARRANGEMENT AT NANDANKANAN ZOOLOGICAL PARK, ODISHA**

The Deputy Director, Nandankanan Zoological Park invites sealed tender in prescribed form for installation and maintenance of **five no** Electronic gate at the entrance point of Nandankanan Zoological Park with Bar Coded ticketing arrangement with the following the terms & conditions:

1.The Technical specification of the Electronic gate will be as follows:

(A)The DTS soft ware of the TRIPOD should have the following features:

1. Ticket issued should be valid only for one particular day.
2. The starting and ending ticket no's should be validated in the morning.
3. There should be separate accounting for each counter (Issue Points).
4. All the tickets should be checked by the master controller for validation.
5. Detailed and cumulative summary reports should be generated.
6. Alpha numeric bar-codes should be used.
7. A separate window should be provided for each gate on the screen. Its present status should be viewed on its window. All the gate windows should be visible at a time.
8. The code or the serial No. used once should not be used at least for 10 years.
9. The tickets should be printed with alpha numeric code with encryption for high security.

(B) THE TRIPODS SHOULD HAVE THE FOLLOWING FEATURES:

1. 3 X 120 degree stops.
2. Built-in UNI directional & bi-directional operational control
3. Anti PASS Mechanism to prevent tripod rotating in the opposite direction once it has traveled 20 degree past the rest position.
4. Self centering mechanism with fail safe spring activated for quiet & smooth rest position.
5. Positive action locking with motion sensor to prevent two passages at one time.
6. Integration: With all type of access control panel/Reader available in the market.
7. Casework in mild steel powder coated or stainless steel

2. The software to be provided by the Contractor should have the following features:

- a) Ticket information system features
- b) RDBMS Compatibility
- c) Bar Code Generation Protocol
- d) Tickets series generate/change options.
- e) Day open and day close activities.

- f) Generate different MIS report.
 - g) Good security and Network security features.
 - h) Browser based compatibility
 - i) Ticket sale modules (Generation, Sales, Collection, Denomination, Summary and detail Reports)
 - j) Audit Logs.
 - k) Ticket Customization by the department.
 - l) Generate alert reports like (Invalid/Already Used/Error/Valid Entry Details)
 - m) Raw data log of Barcode Readers.
 - n) Scheduled Backup.
 - o) Gate open and close schedule creation from admin console.
 - p) Analysis reports like (Day/Week/Month/Yearly)
 - q) Cash vs Sales vs Ticket Entry matrix reports.
 - r) Compare the sales with History like (Current vs History1, History2)
3. The software should be installed in the computer with approved details like the ticket number swiped, gate at which a particular ticket has been swiped, whether the ticket is valid or not, if not the reason for denying entry. The cumulative total of Adult, Child, Car, Still Camera, Video Camera tickets swiped should be displayed gate wise. The software should be able to generate reports online, daily, weekly, monthly etc., at any given time of the day. The office should be able to get hard copy also.
 4. The systems to be set by the contractor shall also be able to support the software if given by the department at a later date during the contract period.
 5. The software set up by the contractor should not accept any tickets at any other gate that has been already accepted at any one of the gates earlier at any time.
 6. The act of submitting a tender is deemed to be complete and unreserved acceptance of the terms and conditions of the tender and the agreement. The terms and conditions of the Tender shall be part of the Agreement.
 7. The Tenderer shall at the time of submitting tender furnish his correct postal address and Telephone numbers to which all communications could be sent. The responsibility to receive promptly all communications if any, rest fully on the tenderer himself.
 8. Form of Tender: The tender form will consist of two parts, (i) Form-A (Technical) and (ii) Form-B (Financial). The Tenderer has to give details of his company's / Associates, if any, previous experience and the proof to that extent in Form-A (Technical). In Form-B the tenderer has to quote financial amount. Form A & Form B are to be kept in two different sealed covers over which it has to be written clearly Form-A / Form-B respectively. Both covers should be kept in a cover super scribing " TENDER FOR INSTALLATION OF ELECTRONIC GATE AT NANDANKANAN" and the name of the tenderer. Other wise tender will not be considered. The tender should be sealed and complete in all respect.
 9. Tender form can be had from the office of the Deputy Director, Nandankanan Zoological Park, on payment of Rs.500/- (Rupees five hundred) only + VAT (4%) . The cost of tender form is not refundable under any circumstances.

10. Tender submitted by a person who has dues to the Forest Department or who is a minor or who is insolvent, or who has been convicted in a court of law for offences involving moral turpitude or who has been black listed shall be treated as invalid and EMD along with such tender shall be forfeited to the Government.
- 11.i) Earnest Money Deposit: Every tender – Form-A (Technical) shall be accompanied by an earnest money deposit in the form of demand draft on any Nationalized Bank in favour of THE DEPUTY DIRECTOR, NANDANKANAN ZOOLOGICAL PARK, BHUBANESWAR for a sum of **Rs. 1,00,000/-** (Rs. one lakh only)
- ii) No interest shall be payable in any case on the amount of earnest money deposit.
- iii) The Earnest Money Deposit will be returned to the unsuccessful Tenderer as soon as practicable after the decision of the tender committee.
- iv) The EMD of the first, second & third highest Tenderer will be retained till the highest Tenderer completes all the formalities of execution of Agreement & payment of security deposit.
- v) The EMD shall be subject to forfeiture to Govt in case the highest tenderer do not turn up to sign the agreement upon finalization of the Tender process.
12. Conditional tender or tenders sent otherwise than as laid down herein will be considered invalid.
13. Tenders will be opened in the O/O the Deputy Director, Nandankanan Zoological Park, by a Committee nominated by Chief Conservation of Forests/Director of Biological Park, in the presence of the tenderers.
14. The Tender shall be finalized by the tender committee in the following procedure :
- (i) First only the Form “A”- Technical bid will be opened and evaluated as per the Tender conditions & specifications mentioned.
- (ii) There after the tenderer who succeed in the technical tender will be required to present a “Pre Qualification bid” in shape of a Power point presentation before the tender committee regarding the soft ware & the technology involved in the Electronic gate.
- (iii) The financial bid in Form “B” of only such of the tenderers who qualify in the Technical as well as in the Pre Qualification bid will be opened.
- (iv) The committee constituted for finalization of tender will consider the rates offered in sealed tender and will take a decision to accept the tender or otherwise.
15. If identical highest tenders are offered by more than one tenderer then the matter will be decided by the Committee keeping in view previous experience and credibility in similar field.

16. The tenderer can have an Associate or co-tenderer who should have to give a signed undertaking to the effect that he will continue to assist the main tenderer till the end of the contract period.
17. The tender whose tender is accepted shall be appointed as a contractor for installation of the Electronic gate. The notice of acceptance of tender and appointment of contractor shall be either delivered in person or sent by registered post with AD to the address furnished in the tender form.
18. The terms and conditions of appointment of contractor shall be as specified in the terms and conditions of the agreement set out separately. The Deputy Director, Nandankanan Zoological Park shall be the authority competent to enter into agreement with the contractor on behalf of the Government.
19. i) The Contractor on being so appointed shall execute an agreement after completing the formalities specified hereunder within seven days from the date of despatch of the order of appointment by registered post acknowledgement due.
 - ii) The Deputy Director, Nandankanan Zoological Park, shall cancel the order of appointment of contractor, if the contractor fails to complete the formalities and execute the agreement within time allowed under clause (i) above, the matter shall be put for re-tender.
 - iii) Upon cancellation of the appointment of the contractor the Earnest Money Deposit shall be forfeited to the Government and the tenderer who failed to honour his offer shall bear the loss, if any suffered by the Government in the subsequent tender and this loss, unless made good within (15) days from the date of despatch of notice of demand by registered post may be recovered from him as arrears of land revenue. The tenderer, however shall not be entitled to any profit that may occur to the Government on such subsequent tender.
20. i) The Deputy Director shall be competent to revoke his decision of the cancellation of appointment of contractor, if he completes all the formalities and is prepared to execute the agreement at any time before a fresh tender notice is issued.
 - ii) For the delay that occurs between the completion of the agreement under condition No. 17 (i) above & the execution of the agreement a penalty of Rs. 1000/- per day for the delay shall be levied and collected from the contractor before the revocation of the appointment under tender condition (16).
 - iii) The contractor shall deposit 10% of his offer as Security deposit on the tendered amount before executing the agreement. The Security deposit shall be paid in shape of a F.D.R / Bank Draft. on any Nationalized Bank drawn in favour of the Deputy Director, Nandankanan Zoological Park, payable at Bhubaneswar.
21. The contractor shall be wholly responsible for the proper maintenance of the Electronic Gate, Computer System, (including UPS) and other related equipments with proper signages.

22. The contractor shall supply the barcode tickets in 220gsm paper for visitors (Adults, Children, Still camera & movie camera etc.) as per the requirement made by the Deputy Director.. **He shall supply the required number of tickets in time.** He/she shall keep at least 50,000 tickets in stock in the office at any given time.
23. The tenderer has to offer separate rates for the each item as mentioned in the tender paper
24. The highest tenderer has to install the main computer system i.e. Monitor, C.P.U at the main office. The ticket authorization should be done at the main office in the presence of the Asst. Director nominated for this work. A separate Monitor can also be installed at the main gate for monitoring the number of visitors entered into the zoo.
25. The still camera / video camera tickets nos. should only permit count of the no. of tickets issued for the particular camera. These tickets, when swiped, should not open any of the gates.
26. The software should generate report showing the details of tickets swiped at any given time. It should also give the distinctive ticket numbers.
27. The following are the required technical specifications of the Electronic gate:
28. THE CONTRACT IS NOT TRANSFERABLE / IT CANNOT BE SUBLET OR OTHER WISE, TO ANY OTHER PERSON EITHER IN WHOLE OR IN PARTS.
29. The Deputy Director may terminate the contract at any time after issuing a notice of (15) days in advance of the proposed date of termination of contract without assigning any reasons therefore.
30. Non observance of any of these conditions may result in termination of the contract and forfeiture of the Security Deposit paid by the contractor, the termination of agreement shall be without prejudiced to any other right and remedies that the Government may have.
31. Incase of any dispute arising between the Deputy Director and the contractor as the matter arising under this contract such dispute shall be referred to the Principal Chief Conservator of Forests/Director of Biological Park, Bhubaneswar within two weeks from the date of despatch of the order by registered post acknowledgement due and his decision thereon shall be final.
32. The contractor has no advertisement rights on or near the Main Gate.
33. The Deputy Director, Nandankanan Zoological Park has the right to annul, add, modify any of the conditions above without any notice and they shall be binding on the contractor.

34. All appeals shall be made to the Principal Chief Conservator of Forests (Wildlife)/Director of Biological Park, Bhubaneswar whose decision thereon shall be final.
35. In case if the bid offered is not satisfactory, the Committee will take up negotiation with the highest bidder for an agreeable amount. In case the highest bidder do not offer the satisfactory bid, the next highest bidder may be called for and this process will continue further as desired by the Committee.
36. All disputes those may arise in future shall be subject to the jurisdiction of the SDJM, Bhubaneswar only.

Signature of the Tenderer
Name
& Full address