

RFP No. - 13/1F / NKZP

Date: 11/07/2023

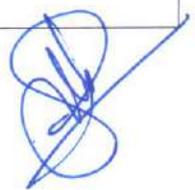


REQUEST FOR PROPOSAL

FOR

SELECTION OF ARCHITECTURAL CONSULTANT FOR  
DESIGN AND PROJECT SUPERVISION SERVICES  
FOR LANDSCAPING, HARDSCAPING AND ALLIED  
ANCILLARY SERVICES AT NANDANKANAN ZOOLOGICAL  
PARK & STATE BOTANICAL GARDEN, BHUBANESWAR  
ODISHA

NANDANKANAN ZOOLOGICAL PARK  
BARANG, BHUBANESWAR, KHORDHA  
PIN-754005  
WEBSITE- [www.nandankanan.org](http://www.nandankanan.org)



**Nandankanan Zoological Park, Baranga, Bhubaneswar, Odisha- 754005**  
e-Mail Id: [deputydirector.kanan@gmail.com](mailto:deputydirector.kanan@gmail.com)

RFP No. 13/1F /NKZP

Dated: 11/07/2023

**REQUEST FOR PROPOSAL FOR**  
**SELECTION OF ARCHITECTURAL CONSULTANT FOR DESIGN AND PROJECT**  
**SUPERVISION FOR LANDSCAPING, HARDSCAPING AND ALLIED-ANCILLARY**  
**SERVICES AT NANDANKANAN ZOOLOGICAL PARK & STATE BOTANICAL GARDEN,**  
**BHUBANESWAR, ODISHA.**

Deputy Director, Nandankanan Zoological Park invites proposal from reputed Architecture Firms for Design and Supervision for Landscaping, Hardscaping and allied\_ancillary services at Nandankanan Zoological Park & State Botanical Garden, Bhubaneswar, Odisha. Interested agencies may participate this tender and submit their proposals. The detailed Request for Proposal (RFP) document can be downloaded from NKZP website: [www.nandankanan.org](http://www.nandankanan.org) from 5.00 PM of 11.07.2023 to 4.00 PM -of\_31.07.2023. The last date of receipt of technical and financial bids is till 31.07.2023, 5.00 PM. Please refer the RFP documents for further details.

NKZP reserves the right to cancel this invitation and / or invite fresh Bid / RFP with or without amendments to this invitation, without liability or any obligation for such invitation and without assigning any reason. NKZP reserves the right to accept or reject any or all proposals without assigning any reason whatsoever.

Sd/-  
Deputy Director  
Nandankanan Zoological Park



### DISCLAIMER

The information contained in this Request for Proposal document ("RFP") or any other information subsequently provided to Bidders, whether verbally or in documentary or any other form by or on behalf of Nandankanan Zoological Park (hereafter referred as " Authority ") or any of its employees or advisers, is provided to the Bidders on the terms and conditions set out in this RFP and such other terms and conditions subject to which such information is provided.

This RFP is not an agreement and is neither an offer nor invitation by the Authority to the prospective Bidders or any other person. The purpose of this RFP is to provide interested Bidders with information that may be useful to them in the formulation of their Proposals pursuant to the RFP. This RFP includes statements, which reflect various assumptions and assessments arrived at by the Authority in relation to the Services. Such assumptions, assessments and statements do not purport to contain all the information that each Bidder may require. This RFP may not be appropriate for all persons, and it is not possible for the Authority, its employees or advisers to consider the objectives, technical expertise and particular needs of each party who reads or uses this RFP. The assumptions, assessments, statements and information contained in this RFP may not be complete, accurate, adequate or correct. Each Bidder should, therefore, conduct its own investigations and analysis and should check the accuracy, adequacy, correctness, reliability and completeness of the assumptions, assessments and information contained in this RFP and obtain independent advice from appropriate sources.

Information provided in this RFP to the Bidders is on a wide range of matters, some of which depends upon interpretation of law. The information given is not an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law. The Authority accepts no responsibility for the accuracy or otherwise for any interpretation or opinion on the law expressed herein.

The Authority, its employees and advisers make no representation or warranty and shall have no liability to any person including any Bidder under any law, statute, rules or regulations or tort, principles of restitution or unjust enrichment or otherwise for any loss, damages, cost or expense, which may arise from or be incurred or suffered on account of anything contained in this RFP or otherwise, including the accuracy, adequacy, correctness, reliability or completeness of the RFP and any assessment, assumption, statement or information contained therein or deemed to form part of this RFP or arising in any way in this selection process.



The Authority also accepts no liability of any nature whether resulting from negligence or otherwise however caused or arising from reliance of any Bidder upon the statements contained in this RFP.

The Authority may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information, assessment or assumption contained in this RFP.

The issue of this RFP does not imply that the Authority is bound to select a Bidder or to appoint the selected Consultant, as the case maybe, to provide the Services and the Authority reserves the right to reject all or any of the Proposals without assigning any reasons whatsoever.

The Bidder shall bear all its costs associated with or relating to the preparation and submission of its Proposal including but not limited to preparation, copying, postage, delivery fees, expenses associated with any demonstrations or presentations which may be required by the Authority or any other costs incurred in connection with or relating to its Proposal. All such costs and expenses will remain with the Bidder and the Authority shall not be liable in any manner whatsoever for the same or for any other costs or other expenses incurred by a Bidder in preparation or submission of the Proposal, regardless of the conduct or outcome of the selection process.



Table of Contents

<b>DATA SHEET</b>	6-7
<b>LETTER OF INVITATION</b>	8-10
1. Pre-Qualification Criteria	12-13
2. Bid Processing Fee:	13
3. Earnest Money Deposit:	14
4. Validity of the Proposal:	14
5. Preparation and Submission of Proposal:	14-15
6. Opening of the proposal:	16
7. Evaluation of Proposal:	16-18
8. Evaluation Process:	18
9. Performance Bank Guarantee (PBG):	18
10. Contract Negotiation	19
11. Award of Contract:	19
12. Conflict of Interest:	19
13. Disclosure:	19-20
14. Anti-corruption Measure:	20
15. Language of Proposals:	20
16. Cost of Bidding:	20
17. Legal Jurisdiction:	20
18. Governing Law and Penalty Clause:	21
19. Confidentiality:	21
20. Amendment of the RFP Document:	21
21. Authority's right to accept any proposal and to reject any or all proposal(s):	21
22. Copyright, Patents and Other Proprietary Rights:	22
23. Replacement of Key Personnel:	22
24. Force Majeure:	23
25. Settlement of Dispute:	23
26. Disqualification of Proposal:	23-24
27. Liability:	24
28. Indemnity:	24
29. Terms of Reference (ToR)	
I. Background	26
II. Objective	26
III. Scope of Services	26-29
IV. PAYMENT SCHEDULE	29
V. MEETINGS	29
VI. CONSULTANCY TEAM	29-30
30. TECH -1	32
31. TECH -2	33-34
32. TECH -3	35
33. TECH -4	36
34. TECH -5	37
35. TECH -6	38
36. TECH -7	39
37. TECH -8	40-41
38. TECH -9	42-43
39. SECTION 5: APPENDIX -1	45
40. FINANCIAL PROPOSAL SUBMISSION FORM	47-49
41. CONTRACT FOR CONSULTANTS' SERVICES	52-74



DATA SHEET

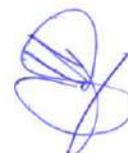
Sl. No	Particulars	Details
1.	Name of the Authority	Deputy Director Nandankanan Zoological Park, Barang, Bhubaneswar-754005, Odisha,
2.	Method of Selection	Quality & Cost Based Selection (QCBS) : 70:30
3.	Proposal Validity	180 Days
4.	Publication of RFP Notice	10/07/2023
5.	Date of Issue of RFP	11/07/2023, 5.00 PM
6.	Proposal Due Date: Hard Copy	31/07/2023, 5.00 PM
7.	Deadline for Submission of Pre-Proposal / Pre-Bid Queries	16/07/2023, 4.00 PM, All the queries may be sent to e-mail id of Deputy Director, Nandankanan Zoological Park <a href="mailto:deputydirector.kanan@gmail.com">deputydirector.kanan@gmail.com</a>
8.	Pre-Proposal/Bid Meeting	17/07/2023 at 11 AM at the Conference Hall of Nandankanan Zoological Park, Barang, Bhubaneswar
9.	Date of opening of Technical Bid and Technical presentation	01/08/2023, 11:00 AM at Conference Hall of Nandankanan Zoological Park, Barang, Bhubaneswar
10.	Date of opening of Financial Proposal	To be intimated later
11.	Expected Date of Commencement of Assignment	To be intimated later
13.	Bid Processing Fee (Non-Refundable)	Rs.11,800/- (Rupees Eleven Thousand and Eight Hundred Only)- including GST) in form of Demand Draft in favour of the Deputy Director, Nandankanan Zoological Park payable at Bhubaneswar issued from any Nationalized/ Scheduled Bank
12.	Earnest Money Deposit (EMD)	Rs.2,00,000/- (Rupees Two Lakhs only) in the form of BG/NSC/TDR/POTD pledged in favour of Deputy Director, Nandankanan Zoological Park, payable at Bhubaneswar issued from any Nationalized/ Scheduled Bank, countersigned by its local branch at Bhubaneswar
13.	Performance Bank Guarantee (PBG)	10 % of the contract agreement amount



SELECTION OF ARCHITECTURAL CONSULTANT FOR DESIGN AND PROJECT SUPERVISION SERVICES FOR LANDSCAPING,  
HARDSCAPING AND ALLIED-ANCILLARY SERVICES AT NANDANKANAN ZOOLOGICAL PARK & STATE BOTANICAL GARDEN,  
BHUBANESWAR ODISHA

14.	Contact Person	Deputy Director, Nandankanan Zoological Park E-mail ID: <a href="mailto:deputydirector.kanan@gmail.com">deputydirector.kanan@gmail.com</a>
15.	Place of Opening of Proposal:	Venue: Conference Hall of the Nandankanan Zoological Park, Barang, Bhubaneswar-754005, Odisha,

**RFP can be downloaded from [www.nandankanan.org](http://www.nandankanan.org)**



**SECTION: 1**

**LETTER OF INVITATION**



LETTER OF INVITATION

**Name of the Assignment: RFP for Selection of Architectural Consultant for Design and Project Supervision for Landscaping, Hardscaping and allied ancillary works at Nandankanan Zoological Park & State Botanical Garden, Bhubaneswar, Odisha**

1. Nandankanan Zoological Park, (the “**Authority**”), in accordance with the provisions under the Guidelines for Engagement of Consultants and Outsourcing of Services issued in the Office Memorandum No. 37323/F Dt. 30.11.2018 of the Finance Department, now invites proposal from reputed Architecture Firms for Design and Supervision services for Landscaping, Hardscaping and allied ancillary services at Nandankanan Zoological Park & State Botanical Garden
2. A bidder will be selected under **Quality and Cost Based Selection** procedure as prescribed in the RFP Document.
3. The Bid documents can be downloaded from the website of the Nandankanan Zoological Park i.e. [www.nandankanan.org](http://www.nandankanan.org).
4. Evaluation of the proposals shall be made as per the evaluation criteria mentioned in the RFP prior to opening of financial proposal.
5. The Contract period shall be valid for a period of Twenty Four (24) months from the date of execution of the contract agreement for the project to be undertaken. In case if this construction contracts are extended beyond the specified period of consultancy contracts, the consultant's contract shall also be extended on mutual agreement. During the extended period of consultancy contract, the consultant shall provide the services and deploy his staff as per mutual agreement. No additional fees shall be paid to the consultant on account of extension in the period of consultancy contract.
6. The two parts of the Proposal (Technical proposal and Financial proposal) must be submitted as per instructions provided in the RFP, with all pages numbered serially, along with an index of submission. The technical proposal is also required to be submitted in hard bound/ Spiral bound form with all pages numbered serially along with an index of submission. Bids submitted in loose form will not be accepted. The Financial Proposal is to be submitted in a separate envelope only. Bids shall be submitted through registered post or courier service or directly at the address mentioned above. NKZP shall not take any cognizance and shall not be responsible for delay/loss in transit or non- submission of the Bid in time. Submission in any other form shall not be acceptable. In the event, any of the instructions mentioned herein have not been adhered to, Authority may reject the Proposal.
7. RFP submission must be received not later than 1700 hrs on 31.07.2023 in the manner specified in the RFP document at the address given below.

**DEPUTY DIRECTOR**

Nandankanan Zoological Park (NKZP),  
Barang (P O) Bhubaneswar-754005, Odisha, E-mail:  
[deputydirector.kanan@gmail.com](mailto:deputydirector.kanan@gmail.com).



8. The proposal, complete in all respect as specified in the RFP Document, must be accompanied with a **Non- refundable** amount of **Rs.11,800/- (Rupees Eleven thousand & Eight Hundred only)** towards **Bid Processing Fee** and **Rs.200000/- (Rupees Two lakhs rupees only)** towards **Bid Security in the form** as prescribed in the RFP failing which the bid will be rejected.
9. The last date and time for submission of proposal, and date of opening of technical proposal are as mentioned in the Bidder Data Sheet.
10. This RFP includes following sections:
  - a) Letter of Invitation [**Section – 1**]
  - b) Information to the Bidder [**Section – 2**]
  - c) Terms of Reference [**Section – 3**]
  - d) Technical Proposal Submission Forms [**Section – 4**]
  - e) Financial Proposal Submission Forms [**Section –5**]
  - f) Bid Submission Checklist [**Section –6**]
  - g) Standard Form of Contract [**Section –7**]
  - h) Annexure [**Bid Submission Checklist & Performance Bank Guarantee Format provided**]
11. While all information/data given in the RFP are accurate within the consideration of scope of the proposed assignment to the best of the Authority's knowledge, the Authority holds no responsibility for accuracy of information, and it is the responsibility of the bidder to check the validity of information/ data included in this RFP. The Authority reserves the right to accept / reject any / all proposals / cancel the entire selection process at any stage without assigning any reason thereof.

Deputy Director  
Nandankanan Zoological Park



**SECTION: 2**

**INSTRUCTION TO BIDDERS**



### 1. Pre-Qualification Criteria:

To be eligible for being considered as consultant, an applicant should fulfil the following eligibility criteria. During the evaluation of the technical proposals, each bidder will be assessed based on the following pre-qualification criteria. The bidder is required to produce the copies of the required supportive documents / information as part of their technical proposal failing which the proposals shall be rejected.

1. Applicant must be a Single Entity or a Firm. Consortiums are not allowed.
2. Bidder must be an Architectural firm/Company as registered under Indian Companies Act, 2013 or a Society registered under The Societies Registration Act, 1860 or a Trust registered under the Indian Trusts Act, 1882 or a Partnership Firm registered under the Indian Partnership Act, 1932 or a Limited Liability Partnership Firm registered under The Limited Liability Partnership Act, 2008 or a Proprietorship Firm
3. The bidder should have experience in the field of Architectural consulting firm for more than 8 Years from the date of incorporation on the last date of submission of the proposal.
4. The Consultant/Consultancy firm must have minimum average annual receipts of Rs. 0.50 crores from professional fees/Consultancy services during the last 3 financial years. Certificate from Chartered Accountants or Income Tax Return in support of same must be submitted with the proposal.
5. The Consultant/Consultancy firm must have specific experience of planning & design of at least one similar project during the last 07 years. The minimum cost of the project for consideration shall be Rs. 1.00 Crore. The similar project shall mean "providing landscape consultancy services consisting of open space design (hard & soft areas), landscape structures & features, illumination design, innovative sign boards water bodies/fountains, irrigation system, pedestrian pathways, surface drainage, water management, street furniture, entrance gates etc."
6. Bidder must have successfully completed assignments of Architectural, Landscaping and hardscaping projects having contract Value  $\geq$  6 Crores– 01 Nos or Contract Value  $\geq$  5 Crores– 02 Nos Or Contract Value  $\geq$  4 Crores – 02 Nos.
7. The Consultant/Consultancy firm shall be ineligible if it has been barred or blacklisted by any Central/State Govt. Department/Board/Corporation. An undertaking/affidavit in respect of this should be enclosed.
8. Bidder shall furnish an affirmative statement as to the existence of any potential conflict of interest on the part of the bidder due to prior, current, or proposed agreements, engagements, or affiliations with the Client.



**1.1 Documents / Formats need to be submitted along with TECHNICAL PROPOSAL:**

The bidders have to furnish the following documents duly signed in along with their Technical Proposal:

- i. Filled in Bid Submission Check List in Original (**Annexure-I**)
- ii. Covering letter (TECH- 1) on bidder's letter head requesting to participate in the selection process.
- iii. Bid Processing Fee & Earnest Money Deposit (EMD) as applicable
- iv. General Details of the Bidder (TECH – 2)
- v. Certificate of Turnover (TECH - 3) duly certified by a Chartered Accountant
- vi. Power of Attorney (TECH – 4) in favour of the person signing the bid on behalf of the bidder.
- vii. Undertaking for not having been black listed by any Central / State Government / Any other autonomous bodies/ International & National Organization in last 3 years from the Bid submission date on the letterhead of the bidder
- viii. Project Experience of the Bidder (TECH – 5)
- ix. Affidavit regarding Conflict of Interest (TECH - 6)
- x. Comments and Suggestions on the Terms of Reference / Scope of Work and counterpart staff and facilities to be provided by the Authority (TECH - 7)
- xi. Approach, Methodology & Work Plan to undertake the assignment (TECH - 8)
- xii. CV of Key Personnel as per TOR (TECH - 9)
- xiii. Declaration of No involvement in any legal conflicts or any pending legal issues with the Authority during last 3 years. (on the letterhead of the bidder)
- xiv. Certificate of incorporation
- xv. Copy of PAN
- xvi. Copy of GSTIN (Good and Service Tax Identification Number(GSTIN))
- xvii. Copy of IT returns for the last 03 assessment years

***Bidders should submit the required supporting documents as mentioned above. Bids not conforming to the eligibility criteria and non-submission of required documents as listed above may lead to rejection of the bid. Submission of forged documents will also result in rejection of the bid. Bidders are advised to study all instructions, forms, terms & conditions and other important information as mentioned in the RFP Document. The proposal must be complete in all respect and indexed. Each page should be numbered and signed by the authorized representative.***

**2. Bid Processing Fee:**

The bidder must furnish as part of technical proposal, the required bid processing fee amounting to Rs. 11,800/- (Eleven Thousand & Eight Hundred Rupees in form of Demand Draft in favor of the Deputy Director, Nandankanan Zoological Park payable at Bhubaneswar issued from any Nationalized/ Scheduled Bank as prescribed in the RFP failing which the bid will be rejected.



**3. Earnest Money Deposit:**

The Bidder shall furnish as part of its Proposal, a bid security of Rs.200,000/- (Rupees Two Lakhs only) in the form of BG/NSC/TDR/POTD pledged in favour of Deputy Director, Nandankanan Zoological Park, payable at Bhubaneswar issued from any Nationalized/ Scheduled Bank, countersigned by its local branch at Bhubaneswar, (the "Bid Security"), returnable not later than 180 days from Proposal Due Date. In case successful bidder is announced, the Bid Security of all unsuccessful bidders shall be returned, while the Bid Security of the successful bidder shall continue to be effective until the successful bidder furnishes the Performance Bank Guarantee (as per the provisions of this RFP). The Bid Security shall be forfeited if (a) a successful bidder fails to sign the Agreement for whatever reason, or (b) the bidder withdraws the tender during the validity period of tender

**4. Validity of the Proposal:**

Proposals shall remain valid for a period of 180 (One hundred and eighty) days from the date of opening of the technical proposal. The Authority reserves the rights to reject a proposal valid for a shorter period as non-responsive and will make the best efforts to finalize the selection process and award of the contract within the bid validity period. The bid validity period may be extended on mutual consent.

**5. Preparation and Submission of Proposal:**

**5.1 Documents Comprising the Bid**

The proposal shall be submitted in 2 (Two) parts in 2 (Two) separate envelopes/packages put together in 1 (one) single outer envelope. The outer envelope should be superscribed with the Bidder Name and Phone Number of the bidder. The 2 parts (collectively referred to as 'Proposal') shall be:

**Part 1- Technical Proposal**

Part 1, the "Technical Proposal" should have the following documents.

- i. Filled in Bid Submission Check List in Original (Annexure-I)
- ii. Covering letter (TECH – 1) on bidder's letterhead requesting to participate in the selection process.
- iii. Bid Processing Fee
- iv. General Details of the Bidder (TECH – 2).
- v. Certificate of Turnover (TECH - 3) duly certified by a Chartered Accountant along with copies of the audited balance sheet and Income & Expenditure Statement duly sealed and certified by the CA
- vi. Power of Attorney (TECH – 4) in favor of the person signing the bid on behalf of the bidder (as per instruction in pre-qualification section of the RFP)
- vii. Work experience certificate as per the eligibility criteria duly certified by the Authority (TECH-5).



- viii. Self-Declaration on Conflict of Interest (TECH - 6).
- ix. Comments and Suggestions on the Terms of Reference / Scope of Work (TECH - 7)
- x. Approach, Methodology & Work Plan to undertake the assignment (TECH - 8)
- xi. CV of Key Personnel as per TOR (TECH - 9)
- xii. Bid Security (EMD as applicable)
- xiii. Undertaking for not having been black-listed by any Central / State Government / Any other Autonomous Bodies/ International & National Organization in last 3 years from the Bid submission date on the letterhead of the bidder.
- xiv. All the pages of the proposal and enclosures / attachments are signed by the authorized representative of the bidder.
- xv. Any pending legal issues / involvement in legal conflicts in last 3 years
- xvi. Certificate of Incorporation
- xvii. Copy of PAN
- xviii. Copy of GSTIN (Good and Service Tax Identification Number)(GSTIN)
- xix. Copy of IT returns for the last 03 assessment years
- xx. RFP Document duly signed by Bidder's Authorized Signatory.

#### **Part 2- Financial Proposal**

The Part 2, the "**Financial Proposal**" should be submitted as per the format for Financial Bid given in Section 5, Appendix-1.

#### **5.2 Submission of Bids**

- a. The **Technical proposal (Part A)** and **Financial Proposal (Part B)** must be inserted in separate sealed envelopes, along with bidder's name and address on the envelope and clearly marked as follows:

Part-A: - Technical proposal for "SELECTION OF ARCHITECTURAL CONSULTANT FOR DESIGN AND PROJECT SUPERVISION FOR LANDSCAPING, HARDSCAPING AND ALLIED ANCILLARY SERVICES AT NANDANKANAN ZOOLOGICAL PARK & STATE BOTANICAL GARDEN, BHUBANESWAR, ODISHA"

Part-B:-Financial Proposal for "SELECTION OF ARCHITECTURAL CONSULTANT FOR DESIGN AND PROJECT SUPERVISION FOR LANDSCAPING, HARDSCAPING AND ALLIED ANCILLARY SERVICES AT NANDANKANAN ZOOLOGICAL PARK & STATE BOTANICAL GARDEN BHUBANESWAR, ODISHA"

Both the envelopes i.e. envelope for **Part-A** and Envelope for **Part-B** must be packed in a separate sealed outer cover and clearly super scribed with the following:

Proposal for "SELECTION OF ARCHITECTURAL CONSULTANT FOR DESIGN AND PROJECT SUPERVISION FOR LANDSCAPING, HARDSCAPING AND ALLIED ANCILLARY SERVICES AT NANDANKANAN ZOOLOGICAL PARK & STATE BOTANICAL GARDEN BHUBANESWAR, ODISHA"

The Bidder's Name & address shall be mentioned in the left hand corner of the outer envelope.  
The inner and outer envelopes shall be addressed to NKZP, Bhubaneswar at the following address:



DEPUTY DIRECTOR  
NANDANKANAN ZOOLOGICAL PARK  
BARANGA, BHUBANESWAR  
ODISHA-754005

If the outer envelope and the financial proposal envelope is not sealed and marked as mentioned above, then NKZP will assume no responsibility for the tender's misplacement or premature opening. Telex, cable or facsimile tenders will be rejected.

- b. Bids shall be submitted through registered post or courier service at the address mentioned above. NKZP shall not take any cognizance and shall not be responsible for delay/loss in transit or non- submission of the Bid in time.
- c. The Scope of Work to be carried out by the Selected Agency is detailed in **Section-3**. The Bidders are required to quote for the entire scope of work detailed in **Section 3**, failing which the Bid will not be considered for evaluation.
- d. ***Any deviation from the prescribed procedures / information / formats / conditions shall result in out-right rejection of the proposal. All the pages of the proposal have to be signed by the authorized representative of the bidder. Bids with any conditional offer shall be out rightly rejected. All pages of the proposal must have to be sealed and signed by the authorized representative of the bidder. Any conditional bid will be rejected.***

**6. - Opening of the proposal:**

- (i) Completed proposal must be submitted on or before the time and date stated in the Data Sheet.
- (ii) Opening of Proposals will be done in the presence of bidders for Technical and Financial proposal.
- (iii) The Financial Proposal will be opened for the shortlisted applicants who qualify for financial opening as per RFP. The date of opening of Financial Proposal will be notified later.

**7. Evaluation of Proposal:**

A three-step evaluation process will be conducted as explained below for evaluation of the proposals:

- **Preliminary Evaluation (1<sup>st</sup> Stage):** Preliminary evaluation of the proposals will be done to determine whether the proposal comply with the prescribed eligibility condition (*pre-qualification criteria as mentioned in Sl. 1, Section-2*) and the requisite documents / information have been properly furnished by the bidder or not. Submission of documents / information as per **Clause 6.1** will be verified.

**\* Bids not complying with any of the documental requirement will be outrightly rejected at the discretion of the authority.**



- **Technical Evaluation (2<sup>nd</sup> Stage):** Technical evaluation will be done only for those applicants who clear the requirements set in the 'Pre-Qualification Criteria'. The 'Technical Proposal' shall be evaluated on the basis of applicant's experience, annual receipt from professional fees/consultancy services, Specific Experience, Qualification/ Experience of Key Personnel proposed and presentation as per details given below:

Sl. No	Bid Evaluation Parameters	Maximum marks	Total / Maximum Marks
<b>1</b>	<b>Specific experience of Agency relevant to the assignment</b>		<b>10</b>
1.a.	The bidder must have experience of being in Architectural Consultancy for infrastructure / construction projects (as defined in clause 1, point 2) for at least 8 years. For 8 years' experience – 4 marks For every 1 years' experience thereafter – 1 mark (maximum 5 marks)	5	
1.b.	The bidder should have a minimum annual average turnover of Rs. 0.50 Crores in the last 3 Financial Years (as defined in clause 1, point 4)	5	
<b>2</b>	<b>Adequacy of the proposed 'approach and methodology' and workplan in response to ToR (date, time &amp; venue of presentation will be intimated later to the bidders)</b>		<b>70</b>
2.a.	Concept Brief (Design Proposal)	35	
2.b.	Overall Approach & Methodology	10	
2.c.	Rendered image of proposed design in regard to present infrastructure and planning.	10	
2.d.	Walkthroughs of all concepts.	15	
<b>3</b>	<b>Qualification and relevant experience of key staff:</b>		<b>20</b>
	The marks assigned to each of the 'key staff' will be in consideration of the following sub-criteria and percentages:		
	1. Minimum qualifications (Fulfilling minimum education criteria mentioned in the ToR):	10	
	2. Relevant Sector Experience (Fulfilling experience criteria of relevant sector and projects / assignment as mentioned in the ToR):	10	

- (i). In the first stage, the Technical Proposal will be evaluated based on the parameters stated above. For each Technical Proposal, the total points that can be awarded for each Bidder are 100, and the minimum technical score (T) that a Bidder requires to qualify for opening of the Financial Proposal is 70.



- **FINANCIAL EVALUATION (3<sup>rd</sup> Stage):** The financial proposals of the bidders qualifying the technical evaluation (2<sup>nd</sup> Stage) only shall be opened at this stage in the presence of the bidder's representative who wishes to attend the meeting with proper authorization letter. The name of the bidder along with the quoted financial price will be announced during the meeting.

The lowest evaluated financial proposal (Fm) will be given a maximum financial score of 100 points. The formula for determining the financial scores of other proposals will be computed as follows:

**Sf = 100 x Fm/F**, in which "Sf" is the financial score, "Fm" is the lowest price, and "F" the price of the Proposal under consideration.

#### 8. Evaluation Process:

The highest evaluated Technical Proposal (**Th**) shall be given maximum Technical Score (St) of 100. The formula for determining the Technical Scores (St) of all other proposals is calculated as following: **St = 100 x T/Th**, in which "St" is the Technical Score, "Th" is the highest Technical Score given, and "T" is the Technical Score of the proposal under consideration.

Proposals shall be ranked according to their combined technical (St) and financial (Sf) scores using the weights (Tw = the weight given to the Technical Proposal (0.7); Pw = the weight given to the Financial Proposal (0.3); T + P = 1) as following:

$$S = St \times Tw + Sf \times Pw,$$

The Selected Applicant shall be the First Ranked Applicant (having the highest combined score). The Second and third Ranked Applicant shall be kept in reserve and may be invited for negotiations in case the first ranked Applicant withdraws or fails to comply with the requirements specified in the RFP document.

#### 9. Performance Bank Guarantee (PBG):

Within 7 days of notifying the acceptance of a proposal for award of contract, Selected Bidder shall have to furnish a Performance Bank Guarantee amounting to 10% of the contract value from a scheduled commercial bank situated in Bhubaneswar in favor of "**Deputy Director, Nandankanan Zoological Park**" as per the format at Annexure-II, for a period of **three months beyond the entire contract period** (calculated from the date of effectiveness of the contract) as its commitment to perform services under the contract. Failure to comply with the terms & conditions of the contract agreement shall constitute sufficient grounds for forfeiture of the PBG. The PBG shall be released immediately after three months of expiry of contract provided there is no breach of contract on the part of the qualified bidder. No interest shall be paid on the PBG.



## 10. Contract Negotiation

Contract negotiation, if required will be held at a date, time and address as intimated to the selected bidder/s. The bidder will, as a pre-requisite for attendance at the negotiations, confirm availability of all the proposed staff for the assignment. Representative conducting negotiations on behalf of the bidder must have written authority to negotiate and conclude a contract. Negotiation will be performed covering technical and financial aspects, if any and availability of proposed professionals etc.

## 11. Award of Contract:

12. After completion of the contract negotiation stage, the Authority will notify the successful bidder in writing by issuing a Letter of Award (LOA) for signing the contract and promptly notifying all other bidders about the result of the selection process. The successful bidders will be asked to sign the contract after fulfilling all formalities within 7 days of issuance of the offer letter. After signing of the contract, no variation or modification of the terms of the contract shall be made except by written amendment signed by both the parties. The Contract period shall be valid for a period of Twenty Four (24) months from the date of execution of the contract agreement for the project to be undertaken. In case if this construction contracts are extended beyond the specified period of consultancy contracts, the consultant's contract shall also be extended on mutual agreement. During the extended period of consultancy contract, the consultant shall provide the services and deploy his staff as per mutual agreement. No additional fees shall be paid to the consultant on account of extension in the period of consultancy contract.

## 12. Conflict of Interest:

Conflict of interest exists in the event of:

- (i). Conflicting assignments, typically monitoring and evaluation of the same project by the empaneled bidder;
- (ii). Consultants, agencies or institutions (individuals or organizations) who have a business or family relation with the Authority directly or indirectly; and
- (iii). Practices prohibited under the anti-corruption policy of the Government of India and Government of Odisha. The bidders are to be careful so as not to give rise to a situation where there will be any conflict of interest with the Authority as this would amount to their disqualification and breach of contract.

## 13. Disclosure:

- (i). Bidders have an obligation to disclose any actual or potential conflict of interest. Failure to do so may lead to disqualification of the bidder or termination of its contract.
  - Bidders must disclose if they are or have been the subject of any proceedings (such as blacklisting) or other arrangements relating to bankruptcy, insolvency or the financial standing of the Bidder, including but not limited to appointment of any officer such as a receiver in relation to the Bidder's personal or business matters or an arrangement with creditors, or of any other similar proceedings.



- (ii). Bidders must disclose if they have been convicted of, or are the subject of any proceedings relating to:
- a criminal offence or other serious offence punishable under the law of the land, or where they have been found by any regulator or professional body to have committed professional misconduct;
  - corruption including the offer or receipt of an inducement of any kind in relation to obtaining any contract;
  - failure to fulfill any obligations in any jurisdiction relating to the payment of taxes or social security contributions.

**14. Anti-corruption Measure:**

- (i). Any effort by Bidder(s) to influence the Authority in the evaluation and ranking of financial proposals, and recommendation for award of contract, will result in the rejection of the proposal.
- (ii). A recommendation for award of Contract shall be rejected if it is determined that the recommended bidder has directly, or through an agent, engaged in corrupt, fraudulent, collusive, or coercive practices in competing for the contract in question. In such cases, the Authority shall blacklist the bidder either indefinitely or for a stated period of time, disqualifying it from participating in any related bidding process for the said period.

**15. Language of Proposals:**

The proposal and all related correspondence exchanged between the bidder and the Authority shall be written in the English language. Supporting documents and printed literature that are part of the proposal may be in another language provided they are accompanied by an accurate translation of the relevant passages in English with self-certification for accuracy, in which case, for the purposes of interpretation of the Proposal, the translated version shall govern.

**16. Cost of Bidding:**

The Bidder shall bear all costs associated with the preparation and submission of its proposal. The Authority shall not be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process. A bidder is not allowed to submit more than one proposal under the selection process. Alternate bids are also not allowed.

**17. Legal Jurisdiction:**

All legal disputes are subject to the jurisdiction of civil court of Bhubaneswar only.



**18. Governing Law and Penalty Clause:**

The schedule given for delivery is to be strictly adhered to in view of the strict time schedule. Any unjustified and unacceptable delay in delivery shall render the bidder liable for liquidated damages and thereafter the Authority holds the option for cancellation of the contract for pending activities and completes the same from any other Consultant. The Authority may deduct such sum from any money from their hands due or become due to bidder. The payment or deduction of such sums shall not relieve the bidder from his obligations and liabilities under the contract. Failure on bidder's part to furnish the deliverables as per the agreed timeline / milestone will enforce a penalty @ **1% per week of subject to maximum of 10% of the total contract value**. The amount will be deducted from the subsequent payment. In addition, the PBG amount may also be forfeited. The decision of the authority placing the contract, whether the delay in development has taken place on account of reasons attributed to the bidder shall be final. In such situations, the firm will be debarred from participation in future bids of this department for next three years from the date of this occurrence and notifications.

**19. Confidentiality:**

Information relating to evaluation of proposals and recommendations concerning awards shall not be disclosed to the bidders who submitted the proposals or to other persons not officially concerned with the process, until the publication of the award of contract. The undue use by any Agency of confidential information related to the process may result in rejection of its proposal and may be subject to the provisions of the Authority's antifraud and corruption policy. During the execution of the assignment except with prior written consent of the Authority, the agency or its personnel shall not at any time communicate to any person or entity any confidential information acquired in the course of the contract.

**20. Amendment of the RFP Document:**

At any time before submission of proposals, the Authority may amend the RFP by issuing an addendum at [www.nandankanan.org](http://www.nandankanan.org). Any such addendum will be binding on all the bidders. To give bidders reasonable time in which to take an addendum into account in preparing their proposals, the Authority may, at its discretion, extend the deadline for the submission of the proposals.

**21. Authority's right to accept any proposal and to reject any or all proposal(s):**

The Authority reserves the right to accept or reject any proposal, and to annul or amend the bidding /selection / evaluation process and reject all proposals at any time prior to award of contract award, without assigning any reason there of and thereby incurring any liability to the bidders. The Authority, also, reserves the right to reject any Proposal if:

- a. at any time, a material misrepresentation is made or uncovered, or
- b. the firm does not submit sufficient information as being asked for



## 22. Copyright, Patents and Other Proprietary Rights:

**Nandankanan Zoological Park** shall be entitled to all intellectual property and other proprietary rights including but not limited to patents, copyrights and trademarks, with regard to documents and other materials which bear a direct relation to or are prepared or collected in consequence or in the course of the execution of this contract. At the Authority's request, the Agency shall take all necessary steps to submit them to the Authority in compliance with the requirements of the contract.

## 23. Replacement of Key Personnel:

- (a) Except as the Authority may otherwise agree, no changes shall be made in the deployed Personnel. If, for any reason beyond the reasonable control of the Agency, it becomes necessary to replace any manpower, the Agency shall provide as a replacement a person of equivalent or better qualifications & experience. **Permission from the Authority shall be sought at least 15 days prior intends to replace any manpower.**

**The consultant shall ensure that any such activity of replacement of the manpower will not delay or affect the progress and quality of the service by the Agency.**

The replaced key personnel shall not be professionally employed anywhere in Authority works. Authority shall not further consider CV of such key personnel directly or indirectly for any of its projects for this period.

**Allowable change limit for the professionals engaged is once (1) for the entire project duration of 3 months.**

- (b) If the Authority (i) finds that any of the Personnel has committed serious misconduct or has been charged with having committed a criminal action, or (ii) **has reasonable cause to be dissatisfied with the performance of any of the Personnel**, then the Agency shall, at the Authority's written request specifying the grounds therefore, forthwith provide as a replacement a person with qualifications and experience acceptable to the Authority.
- (c) Any of the Personnel provided as a replacement under Clauses (a) and (b) above, the rate of remuneration applicable to such person as well as any reimbursable expenditures (including expenditures due to the number of eligible dependents, the Consultants shall bear all additional travel and other costs arising out of or incidental to any removal and/or replacement.
- (d) If CV as submitted is found incorrect and inflated at a later date, the personnel accepted would be removed from his assignment and debarred from further Authority works for a period of 3 (three) years. The Authority reserves the right to verify all statements, information.



**24. Force Majeure:**

For purpose of this clause, "Force Majeure" means an event beyond the control of the Agency and not involving the Agency's fault or negligence and not foreseeable. Such events may include, but are not restricted, wars or revolutions, fires, floods, riots, civil commotion, earthquake, epidemics or other natural disasters and restriction imposed by the Government or other bodies, which are beyond the control of the Agency, which prevents or delays the execution of the work. If a force Majeure situation arises, the Agency shall promptly notify Authority in writing of such condition, the cause thereof and the change that is necessitated due to the condition. Until and unless otherwise directed by the Authority in writing, the Agency shall continue to perform its obligations under the contract as far as is reasonably practical and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event. The Agency shall advise Authority in writing, the beginning and the end of the above causes of delay, within seven days of the occurrence and cessation of the Force Majeure condition. In the event of a delay lasting for more than one month, if arising out of causes of Force Majeure, Authority reserve the right to cancel the contract without any obligation to compensate the Agency in any manner for whatsoever reason.

**25. Settlement of Dispute:**

In the case of dispute arising upon or in relation to or in connection with the contract between the Authority and the Agency, which has not been settled amicably, the same shall be resolved or settled by way of arbitration by the sole arbitrator to be appointed by Director, Nandankanan Biological Park and the decision of the arbitrator shall be final & binding on both the parties. The arbitration shall be held in accordance with the provisions of Arbitration and Conciliation Act 1996 and the place of arbitration shall be only at Bhubaneswar.

**26. Disqualification of Proposal:**

The proposal is liable to be disqualified in the following cases as listed below:

- Proposal submitted without Bid Processing Fee & EMD as applicable
- Proposal not submitted in accordance with the procedure and formats as prescribed in the RFP
- During validity of the proposal, or its extended period, if any, the bidder increases his quoted prices
- Proposal is received in incomplete form
- Proposal is received after due date and time for submission of bid
- Proposal is not accompanied by all the requisite documents / information
- A commercial bid submitted with assumptions, conditions or uncertainty.
- Bids with any conditional technical and financial offer
- If the bidder provides any assumptions in the financial proposal or qualifies the commercial proposal with its own conditions, such proposals will be rejected even if the commercial value of such proposals is the lowest / best value



- Proposal is not properly signed
- Proposal is not conforming to the requirement of the scope of the work of the assignment.
- Bidder tries to influence the proposal evaluation process by unlawful/corrupt/ fraudulent means at any point of time during the bid process
- If, any of the bid documents (including but not limited to the hard and soft/electronic copies of the same, clarifications provided by the bidder), excluding the commercial bid, submitted by the bidder is found to contain any information on price, pricing policy, pricing mechanism or any information indicative of the commercial aspects of the bid;
- Bidders or any person acting on its behalf indulges in corrupt and fraudulent practices

**27. Liability:**

The Liability of the selected consultant under this agreement in any case shall not be beyond the amount of fees payable to the selected consultant under this agreement.

**28. Indemnity:**

Selected Agency shall at its expense and to the maximum extent permitted by law, will indemnify, defend and hold harmless NKZP from all claims, judgements, actions or suits, proceedings, demands, liabilities, costs, losses damages and expenses arising out of or relating to (a) any negligent act or omission or intentional wrongdoing of the Selected Agency or its representatives; (b) any claim that the provision or utilization of services or any portion thereof is not in compliance applicable laws, rules, regulations, orders of any governmental agency; (c) for injuries or damages to persons or property sustained by or claimed to have been sustained by anyone whomsoever by reason of the works undertaken by the Agency



**SECTION: 3**

**TERMS OF REFERENCE (ToR)**



## Terms of Reference (ToR)

### 1. Background

Nandankanan Zoological Park is the only large Zoo of Odisha and one among the premier Zoos in India. Established in 1960, the Zoo is nationally recognized for its appreciable efforts for conservation breeding, conservation education and research. Presently the Zoo houses 4053 number of animals belonging to 161 species. Annual visitor's footfall to the park is around 3.3 million. Now, Government of Odisha intends to develop the animal housing facilities and visitor facilities in the zoo to international standards so as to make the zoo world class. A master plan in the regard has already been prepared. Landscaping, hardscaping and facade works on existing structures to blend with natural surroundings is one important component of the development plan of the park. NKZP aims to develop itself as one of the most preferred tourist destinations and to place it prominently on the domestic and international tourism map. State Botanical Garden adjoining Nandankanan Zoological park is also characterized by theme based display of different gardens, and is another important tourist attraction in the state and the authority intends to develop it through proper landscaping and allied activities.

For the above purpose, Nandankanan Zoological Park (here referred to as the Authority) intends to —engage a reputed Consultant/Consultancy firm having experience in similar type of projects on the basis of percentage of the cost of DPR or actual cost of work whichever is minimum.

### 1. Objective

NKZP intends to avail services of qualified and experienced Architectural Consulting agencies for the design and supervision during its transformation into a world class zoo with state of art facilities for all age groups. Applications are invited from reputed Architecture/ Design/ Consultancy firms having sound required qualifications, technical background, team strength, appropriate registrations and who meet Prequalification criteria set out in this document. NKZP. Proposed developments are development of an Entry Plaza, like public parking, space for various events, sculptors, façade development of the main entrance, visitor facilities and adjoining shops, recreational facilities, community Centre etc.

### 2. Scope of Services

To design and implement a complete architectural and landscaping face-lift of the Nandankanan Zoological Park (NKZP) and State Botanical Garden (SBG), by duly incorporating functional and aesthetic aspects taking into account local conditions, weather, visitor footfall, free-living wildlife while taking special care to retain and improve existing greenery in the zoo. This exercise will involve creation of new facilities as well as up-gradation of existing ones including changing the façades and look. The proposed plan will have to be done with close coordination with the Authority and shall adhere to all statutory and legal



requirements in force. The following components inter alia will need special focus:

**(a) Zoo Frontage Development:**

Planning a new visitor entry zone, landscaping from the Jagannath Chhak, improving the existing entry plaza including façade, landscaping and improving façades of existing structures from Ticket Plaza to second entry gate

**(b) Waterfront development of Kanjia and Kiakani lakes:**

Planned development of the scenic waterside areas of both the lakes to provide maximum visitor satisfaction while taking into account ecological and statutory requirements. Items may include (but not limited to) promenades, walkways, floating restaurant, fountains, sit-outs, art installations etc.

**(c) Overall landscaping:**

To change the look and feel of the zoo by improving Lawns, Parks & Gardens, showcasing indigenous art, sculpture and architecture, fountains, ponds, appropriate fences, gazebos, pergola, sit-outs, seating, benches, board-walks etc. To enhance greenery and aesthetics by organised and extensive planting of fruiting and flowering herbs, shrubs, climbers and trees with emphasis on indigenous species in carefully selected locations.

**(d) Visitor Amenities:**

Food Courts, Restaurants, Refreshment Kiosks, Toilet Blocks, Drinking Water Kiosks, Souvenir Centre, Museum, Interpretation Centre, Amphitheatre, Cottages, Staff Facilities and any other visitor amenities/facilities

**(e) Signage:**

Designing, fabrication and erection of various kinds of informational, directional and educative signage's including mini thematic interpretation kiosks.

### 3. Deliverables

Upon selection of the Firm, the firm would be required to submit the following deliverables to Bhubaneswar Development Authority from time to time. The lists of deliverables which inter alia includes but not limited to are as follows:

**Stage 1: Conceptual landscape design and approval**

- (a) Preparation of inception report containing design brief with overall space planning in the form of site lay out plans, drawings, sketches, models or combination thereof whichever is appropriate to communicate the concept and making presentation before the Competent Authority in Nandankanan Zoological Park for approval of the same.
- (b) Provide necessary clarifications as compliance requirement for obtaining necessary approvals.
- (c) All necessary designs/ drawings for obtaining required approvals.

**Stage 2: Detailed Design Stage**

- (a) Modification of conceptual landscape design incorporating the suggestions/changes proposed by the authority, details based on approved concept plan, and results of field survey and solid investigation report.



- (b) Preparation of preliminary schematic drawings, 3D rendering of all design, walk through spaces, and VR walkthrough for approval by the authority.
- (c) Preparation of Rough Cost Estimates on the basis of preliminary drawings for approval by the authority.
- (d) Provide necessary clarifications as compliance requirement for obtaining necessary approvals and getting required approvals for all necessary designs/ drawings

**Stage 3: Preparation of Working Drawings and detailed cost estimate.**

- (a) Preparation of detailed design report, working drawings, detailed schedule of quantity, detailed schedule of specifications and detailed structural design.
- (b) Preparation of detailed estimate of cost (based on Schedule of rates/market rates of Odisha)
- (c) Preparation and submission of DPR for approval.

**Stage 4 - Tender Deliverables**

- (a) Preparation of Notice Inviting Tender (NIT) including detailed BOQ and Instructions to Bidders
- (b) Assisting in tendering process and finalization of work orders

**Stage 5- Construction Stage:**

- (a) Preparation and issue of working drawings, 'Good for Construction' drawings and details for proper execution of works during construction.
- (b) Render advice on suitability of various samples of materials, if required.
- (c) Visit site of work at intervals for clarification /decisions, verification of quality of the work, coordinate/attend conferences/ review meetings as and when requested.
- (d) Review and certify stages of works, preparation and submission of monthly progress reports.
- (e) Documentation of various stages of works
- (f) Monitor work programme, identify slacks and slippages and suggest remedial measures in written.

**Stage 6 - Post Construction Stage:**

- (a) Prepare and supply 'as built' completion drawings including elevations & sections and details of services.

**3.1 Milestone**

The Commencement of the Consultant's Services will be considered from the date of signing of the agreement. The time period for the completion of services shall be as under:

Sl. No.	Stage	Time Duration (In Days)
1	Stage 1 - Preparation of concept Design and its approval	15



2	Stage 2 - Preparation of Preliminary Design & Drawings and getting necessary approvals	60
3	Stage 3 - Preparation of Working Drawings etc. and final cost estimate	40
4	Stage-4 – Tender deliverables	40
5	Stage 5- Construction Stage	As per Construction Schedule
6	Stage 5 - Post Construction Stage	6 months after completion of work.

#### 4. PAYMENT SCHEDULE

S. No.	Stage	% age of Consultancy fee to be paid
1.	On Completion of Stage - 1	15% of total consultancy fee payable
2.	On Completion of Stage - 2	20% of total consultancy fee payable.
3	On Completion of Stage - 3	20% of total consultancy fee payable.
4	On Completion of Stage-4	20 % of total consultancy fee payable.
5	On Completion of Stage - 5	20% of total consultancy fee payable.
6	On completion of Stage -6	05% of total consultancy fee payable

#### 5. MEETINGS

The Authority may review with the Consultant, any or all of the documents and advice forming part of the Consultancy, in meetings and conferences which will be held at the Authority's office. Further, the Consultant may be required to attend meetings and conferences with pre-qualified bidders or the selected bidder for projects/work.

#### 6. CONSULTANCY TEAM

The Consultancy team for the Core Scope of Services under this RFP, i.e. Project Supervision Services are as follows:

##### a. Qualification of Key Personnel

Sl. No.	Key Professionals & Number of Key Persons required	Experience Min. Qualification & Experience	Person-Days
1.	Design Head-1 No	Masters in Architecture/ Degree in Architecture/Civil from a reputed recognized Institution / University with 20Years' work Experience	120



SELECTION OF ARCHITECTURAL CONSULTANT FOR DESIGN AND PROJECT SUPERVISION SERVICES FOR LANDSCAPING, HARDSCAPING AND ALLIED-ANCILLARY SERVICES AT NANDANKANAN ZOOLOGICAL PARK & STATE BOTANICAL GARDEN, BHUBANESWAR ODISHA

2.	Team Leader- 2 No's	B.Arch. from a reputed recognized Institution / University with 12 Years' work Experience	120
3.	Senior Architect- 2 No's	B.Arch. from a reputed recognized Institution / University with 5 Years' work Experience	180
4.	Junior Architect- 01 No	B.Arch. from a reputed recognized Institution / University with 1Years work Experience	180
5.	Draftsman- 1 No	Diploma in Civil Engg/Architecture from a reputed recognized Institution with 2 Years' work Experience	180
6	Senior Structural Engineer- 1 No	M. Tech/ ME Structural Engineering with BE/B Tech Civil Engineering from reputed recognized Institutions / Universities with 3Years' Experience or B Tech Civil Engineering with 5 Years Structural Design work Experience	90
7	Senior Interior designer-1 No	Interior designing from a reputed recognized Institution /University with 15 Years' work Experience	180
8	Graphic Designer -1 No	Interior designing From a reputed recognized Institution /University.	120
9	Estimator-1 No	Diploma in Architectural/ Mechanical / Electrical Civil Engineering from a reputed recognized Institution / University with Civil, Electrical and PH Estimates Experience of 3 Years.	90
10	Junior Structural Engineer- 1 No	B Tech Civil Engineering from a reputed recognized Institutions / Universities with 1Years' work Experience	90

**Note:** The age of the Key Personnel should not be more than 65 years.

7. Period of Services - The services of the Consultant will be in phases as per the completion period of the Agreement of the respective Project as per the Project timelines. If, however, the project construction works need more time for its completion, the period of service for consultancy shall be extended as per the requirement of the project on mutually agreed terms.



**Section: 4**

**Technical Proposal Submission Forms**



TECH -1

**COVERING LETTER**  
**(ON BIDDER'S LETTER HEAD)**

[Location, Date]

To,

The Deputy Director,  
NANDANKANAN ZOOLOGICAL PARK  
Baranga, Bhubaneswar -754005, Odisha

**Subject: Engagement of Architectural Consultant for Design and Supervision for Landscaping, Hardscaping and allied ancillary services at Nandankanan Zoological Park & State Botanical Garden, Bhubaneswar, Odisha**

Dear Sir,

I, the undersigned, offer to provide the services for the proposed assignment in respect to your Request for Proposal No. \_\_\_\_\_, Dated: \_\_\_\_\_. I hereby submit the proposal which includes this technical proposal. Our proposal will be valid for acceptance up to **180 Days** and I confirm that this proposal will remain binding upon us and may be accepted by you at any time before this expiry date.

All the information and statements made in this technical proposal are true and correct and I accept that any misinterpretation contained in it may lead to disqualification of our proposal. If negotiations are held during the period of validity of the proposal, I undertake to negotiate on the basis of the proposal submitted by us. Our proposal is binding upon us and subject to the modifications resulting from contract negotiations.

I have examined all the information as provided in your Request for Proposal (RFP) and offer to undertake the service described in accordance with the conditions and requirements of the selection process. I agree to bear all costs incurred by us in connection with the preparation and submission of this proposal and to bear any further pre-contract costs. In case, any provisions of this RFP/ ToR including of our technical & financial proposal is found to be deviated, then your department shall have rights to reject our proposal including forfeiture of the Earnest Money Deposit absolutely. I confirm that, I have the authority to submit the proposal and to clarify any details on its behalf.

I understand you are not bound to accept any proposal you receive. I remain,

Yours faithfully,

**Authorized Signatory with Date and Seal:**

Name and Designation: \_\_\_\_\_

Address of Bidder: \_\_\_\_\_



TECH -2

**Bidder's Organization (General Detail)**

Sl. No.	Description	Full Details
1	<b>Name of the Bidder</b>	
2	<b>Address for communication:</b> Tel : Fax: Email id:	
3	<b>Name of the authorized person signing &amp; submitting the bid on behalf of the Bidder:</b> Mobile No. : Email id :	
4	<b>Registration / Incorporation Details</b> Registration No: Date & Year. :	
5	<b>Local office in Odisha</b> <b>If Yes, Please furnish contact details</b>	<b>Yes / No</b>
6	<b>Bid Processing Fee Details</b> Amount: Online reference No. : Date: Name of the Bank:	
7	<b>EMD Details</b> Amount : Online reference No.: Date: Name of the Bank:	



8	PAN Number	
9	Goods and Services Tax Identification Number (GSTIN)	
10	Willing to carry out assignments as per the scope of work of the RFP	YES
11	Willing to accept all the terms and conditions as specified in the RFP	YES

Authorized Signatory [*In full and initials*]: \_\_\_\_\_

Name and Designation with Date and Seal: \_\_\_\_\_



TECH -3

**Bidder Organization (Financial Details)**

Financial Information in INR				
Details	FY 19-20	FY 20-21	FY 21-22	Average
Average Annual Turnover (in lakhs/ Crore) from consulting / advisory services.				
<b>Supporting Documents:</b>  Audited certified financial statements for the last <b>Three FYs (preceding the Financial year in which the proposal is due)</b> (Submission of copies of Income & Expenditure Statement and Balance Sheet for the respective financial years is mandatory along with this form)..  <b>Filled in information in this format must have to be jointly certified and sealed by the CA and the authorized representative of the bidder and to be furnished in original along with the technical proposal failing which the proposal will be out rightly rejected. No scanned copy will be entertained.</b>				

\_\_\_\_\_  
**Signature and Seal of the Company Auditor with Date in original**

**Authorized Signatory [In full initials with Date and Seal]: \_\_\_\_\_**

**Communication Address of the Bidder: \_**

**[NB: No Scanned Signature will be entertained]**



TECH -4

**FORMAT FOR POWER OF ATTORNEY**

(On Bidder's Letter Head)

I, ....., the (Designation) of (Name of the Organization) in witness whereof certify that **<Name of person>** is authorized to execute the attorney on behalf of **<Name of Organization>**, **<Designation of the person>** of the company acting for and on behalf of the company under the authority conferred by the **<Notification / Authority order no.>** Dated **<date of reference>** has signed this Power of attorney at **<place>** on this day of **<day><month>**, **<year>**.

The signatures of **<Name of person>** in whose favour authority is being made under the attorney given below are hereby certified.

**Name of the Authorized Representative: -**

\_\_\_\_\_  
(Signature of the Authorized Representative with Date)

**CERTIFIED:**

**Signature, Name & Designation of person executing attorney:**

**Address of the Bidder:**



TECH -5

**(BIDDER'S PAST EXPERIENCE DETAILS)**

Table -1 (List of completed assignments only of similar nature\*\* in any sector during last seven years

Sl. no.	Period	Name of the Assignment with details thereof	Name of the Authority	*Contract Value (in INR) and Duration in Month	Date of Award / Commencement of assignment	Date of Completion of assignment	Remarks if any
A	B	C	D	E	F	G	H
1							
2							
3							
4							
5							

Authorized Signatory [In full and initials]: \_\_\_\_\_

Name and Designation with Date and Seal: \_\_\_\_\_

**Note: Bidders are requested to furnish the list of assignments of similar undertaken during the last 7 Years (preceding the due date of proposal) as per the above prescribed format only. Information not conforming to the above format will be treated as non-responsive. Copies of the Work order / Contract Document / Completion Certificate from the previous Client need to be furnished along with the above information.**

**\*\*Please refer to Section-2 of RFP for definition of Similar nature of Works.**



TECH -6

**INFORMATION REGARDING ANY CONFLICTING ACTIVITIES AND DECLARATION THEREOF**

*Are there any activities carried out by your Architect Consultant which are of conflicting nature as mentioned in Section 2: [Information to the Bidder] under Eligibility Criteria: Para (4). If yes, please furnish details of any such activities.*

If no, please certify,

**IN BIDDER' S LETTER HEAD**

I, hereby declare that our Project Management Consultant as Individual is not indulged in any such activities which can be termed as the conflicting activities as mentioned in **Section 2: [Information to the Bidder] under Eligibility Criteria: Para (4)**.

I, also acknowledge that in case of misrepresentation of any of the information, our proposal / contract shall be rejected / terminated by the Authority which shall be binding on us.

Authorized Signatory [*In full initials with Date and Seal*]: \_\_\_\_\_

Communication Address of the Bidder: \_



TECH -7

**Comments and Suggestions on the Terms of Reference / Scope of Work**

*[The consultant needs to present and justify in this section, if any modifications to the Terms of Reference he is proposing to improve performance in carrying out the assignment (such as deleting some activity considering unnecessary, or adding another, or proposing a different phasing of the activities / study process modifications). Such suggestions should be concise and to the point, and incorporated in the technical proposal. Modification / suggestion will not be taken into consideration without adequate justification. Any change in manpower resources will not be taken into consideration]*

**Authorized Signatory [In full and initials]: \_\_\_\_\_**

**Name and Designation with Date and Seal: \_\_\_\_\_**



TECH -8

**DESCRIPTION OF APPROACH, METHODOLOGY & WORK PLAN TO UNDERTAKE THE ASSIGNMENT**

*[Technical approach, methodology and work plan are key components of the Technical Proposal. In this Section, bidder should explain his understanding of the scope and objectives of the assignment, approach to the services, methodology for carrying out the activities and obtaining the expected output, and the degree of detail of such output. Further, he should highlight the problems being addressed and their importance and explain the technical approach to be adopted to address them. It is suggested to present the required information divided into following four sections]*

**A. Understanding of Scope, Objectives and Completeness of response**

Please explain your understanding of the scope and objectives of the assignment based on the scope of work, the technical approach, and the proposed methodology adopted for implementation of the tasks and activities to deliver the expected output(s), and the degree of detail of such output. **Please do not repeat/copy the ToR here.**

**B. Description of Approach and Methodology:**

- a. Key guiding principles for the study.
- b. Proposed Framework.
- c. Information matrix
- d. Any other issues

**C. Methodology to be adopted:**

Explaining of the proposed methodologies to be adopted highlighting of the compatibility of the same with the proposed approach. This includes:

- a. Suggestive tools for data collection.
- b. Analysis of field data and preparation of reports
- c. pre-design, schematic design, design development, Supervision during construction and administration
- d. Any other issues

**D. Staffing and Study Management Plan:**

The bidder should propose and justify the structure and composition of the team and should enlist the main activities under the assignment in respect of the Key Professionals responsible for it. Further, it is necessary to enlist of the activities under the proposed assignment with sub-activities (week wise). (Graphical representation)



**PROPOSED WORKPLAN TO CARRY OUT THE ASSIGNMENT**

Week →						
Sequence of Study Activities / Sub Activities ↓	1	2	3	4	5	6

Indicate all main activities / sub activities of the proposed assignment including delivery of reports (Inception, and Final Reports) and other associate sub-activities

Authorized Signatory [In full and initials]: \_\_\_\_\_

Name and Designation with Date and Seal: \_\_\_\_\_



TECH -9

**Format of Curriculum Vitae (CV) for Proposed Key Personnel**

**1. Proposed Position:**

*[For each position of key professional separate form Tech B-6 will be prepared]*

**2. Name of Firm :**

**3. Name of Staff :**

**4. Date of Birth :**

**5. Years with Firm:**

**6. Nationality :**

**7. Education :**

*[Indicate college / university and other specialized education of staff member, giving names of institutions, degrees obtained, and dates]*

**8. Membership in Professional Associations:**

**9. Other Trainings :**

**10. Countries of Work Experience:**

**11. Languages :**

*[For each language indicate proficiency: excellent, good, fair, or poor; in speaking, reading, and writing]*

**12. Employment Record:**

*[Starting with present position, list in reverse order every employment held by staff member since graduation, giving for each employment (see format here below): dates of employment, name of employing organization, positions held. For experience, also give types of activities performed and Authority references, where appropriate as per the prescribed format given below]*



From [Year]	To [Year]
Procuring Entity Name:	
Position Held:	
Details of the Task Assigned	
[List all tasks to be performed under this Assignment/job]	

**13. Work Undertaken that Best Illustrates Capability to Handle the Tasks Assigned**

[Among the Assignment/jobs in which the staff has been involved, indicate the following information for those Assignment /jobs that best illustrate staff capability to handle the tasks listed under point 12.]

Name of the Project	
Year	
Location	
Name of the Authority	
Project Feature	
Position Held	
Activities Performed	

**Certification:**

I, the undersigned, certify that to the best of my knowledge and belief that this CV correctly describes my qualifications and past experiences. I will undertake this assignment for the full project duration in terms of roles and responsibilities assigned in the technical proposal or any agreed extension of activities thereof. I understand that any misstatement herein leads to disqualification of CV.

**Date:**

**Signature of Key Professional with Date** \_

**Authorized Signatory [In full and initials]:** \_\_\_\_\_

**Name and Designation with Date and Seal:** \_\_\_\_\_

**Section: 5**

**Financial Proposal Submission Forms**



SECTION 5: APPENDIX -1

FINANCIAL PROPOSAL SUBMISSION FORM  
(To be furnished with Financial Bid in .pdf format)

FROM

(NAME OF THE FIRM)

TO

The Deputy Director,  
Nandankanan Zoological Park  
At-Baranga, PO- Baranga  
Bhubaneswar, Odisha-754005

**Subject: Engagement of Architectural Consultant for Design and Supervision for Landscaping, Hardscaping and allied ancillary services at Nandankanan Zoological Park & State Botanical Garden, Bhubaneswar, Odisha**

Sir,

We, the undersigned, offer to provide the consulting services for the above in accordance with your Request for Proposal dated [Date], and our proposal. Our attached financial proposal is for Rs. \_\_\_\_\_ for the sum of [Amount in words and figures]. This amount is exclusive of the Goods & Service Taxes but inclusive of all other taxes & duties, levies, cess etc. which we have estimated at (Amount in Words and Figures). Break-up of the Financial Quote shall be provided by the successful bidder.

Our financial proposal shall be binding upon us subject to the modifications resulting from contract negotiations, up to the expiration of the validity period of the proposal, i.e., [Date].

We undertake that, in competing for (and, if the award is made to us, in executing) the above contract, we will strictly observe the laws against fraud and corruption in force in India namely "Prevention of Corruption Act 1988".

We understand you are not bound to accept any proposal you receive.

We remain,

Yours sincerely,

Managing Director/Head of the firm/  
Authorized Representative of the firm  
\*Name of the firm  
Address



**Section 6**

**Bid Submission Check List**



**Annexure – I**

Sl. No.	Description	Submitted (Yes/No)	Page No.
<b>TECHNICAL PROPOSAL</b>			
1	Filled in Bid Submission Check List ( <b>ANNEXURE-I</b> )		
2	Covering Letter ( <b>TECH -1</b> )		
3	Bid Processing Fee of <b>Rs. 11,800/-</b> (Rupees Eleven Thousand & Eight Hundred only) in the form of DD		
4	Bid security(EMD) of Rs 2,00,000/-(Rupees Two Lakhs only) in the form of .....		
5	General Details of the Bidder ( <b>TECH - 2</b> )		
6	Turnover Certificate ( <b>TECH - 3</b> )		
7	Power of Attorney ( <b>TECH - 4</b> ) in favour of the person signing the bid on behalf of the bidder.		
8	Self-Declaration on Potential Conflict of Interest ( <b>TECH - 6</b> )		
9	Undertaking for not have been black-listed by any Central / State Govt./any Autonomous bodies in last 3years from the Bid submission date on the letterhead of the bidder.		
10	Undertaking regarding any pending legal issues/ involvement of legal conflicts in last 3 years		
11	Certificate of Incorporation		
12	Project Experience Details ( <b>TECH – 5</b> ) Work Experience Certificates/copies of contract/work orders/completion certificates from previous clients		
13	Comments and Suggestions ( <b>TECH – 7</b> )		
14	Description of Approach, Methodology & Work Plan ( <b>TECH - 8</b> )		
15	CV of Key Professionals ( <b>TECH – 9</b> )		
16	Copy of PAN		
17	Copy of GSTIN		
18	Copies of IT return for the last 03 assessment years		
19	RFP document duly signed by Bidder's authorized signatory		

**Undertaking:**

- o All the information have been submitted as per the prescribed format and procedure.
- o Each part has been separately bound with no loose sheets and each page of all the two parts are page numbered along with Index Page.
- o All pages of the proposal have been sealed and signed by the authorized representative.

**Authorized Signatory [In full and initials]:** \_\_\_\_\_

**Name and Designation with Date and Seal:** \_\_\_\_\_



Annexure – II

PERFORMANCE BANK GUARANTEE FORMAT

To,

The Deputy Director,  
NANDANKANAN ZOOLOGICAL PARK  
At-Baranga, Bhubaneswar - 754005,  
Odisha

**Subject: Engagement of Architectural Consultant for Design and Supervision for Landscaping, Hardscaping and allied-ancillary services at Nandankanan Zoological Park & State Botanical Garden, Bhubaneswar**

**WHEREAS**\_(Name and address of the Consultant) (hereinafter called "the Consultant") has undertaken, in pursuance of RFP No \_\_\_\_\_ dated \_\_\_\_\_ to undertake the service "**Architectural Consultant for Design and Supervision for Landscaping, Hardscaping and allied-ancillary services at Nandankanan Zoological Park & State Botanical, Bhubaneswar**"(herein called contract) **AND WHEREAS** it has been stipulated by **Engineer Member, NKZP, Odisha** in the said contract that the Consultant shall furnish you with a bank guarantee by a scheduled commercial bank recognized by you for the sum specified therein as security for compliance with its obligations in accordance with the contract; **AND WHEREAS** we have agreed to give the supplier such a bank guarantee; **NOW THEREFORE** we hereby affirm that we are guarantors and responsible to you, on behalf of the Consultant, up to a total of \_(amount of the guarantee in words and figures), and we undertake to pay you, upon your first written demand declaring the consultant to be in default under the contract and without cavil or argument, any sum or sums within the limits of (amount of guarantee) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

We hereby waive the necessity of your demanding the said debt from the consultant before presenting us with the demand.

We further agree that no change or addition to or other modification of the terms of the contract to be performed there under or of any of the contract documents which may be made between you and the consultant shall in any way release us from any liability under this guarantee and we hereby waive notice of any such change, addition or modification.

This performance bank guarantee shall be valid until the \_\_\_ day of, <Year>



Our branch at Bhubaneswar (Name & Address of the Bank) is liable to pay the guaranteed amount depending on the filing of claim and any part thereof under this Bank Guarantee only and only if you serve upon us at our Bhubaneswar branch a written claim or demand and received by us at our Bhubaneswar branch on or before Dt \_\_\_\_\_ otherwise bank shall be discharged of all liabilities under this guarantee thereafter.

.....  
(Signature of the authorized officer of the Bank)

.....  
Name and designation of the officer  
.....  
.....

Seal, name & address of the Bank & Branch



Section 7

Standard form of Contract



## Contents

- I. Form of Contract
- II. General Conditions of Contract
  - 1. General Provisions
  - 2. Commencement, Completion, Modification and Termination of Contract
  - 3. Obligations of the Consultant
  - 4. Consultants' Personnel and Sub-Consultants
  - 5. Obligations of the Authority
  - 6. Payments to the Consultant
  - 7. Fairness and Good Faith
  - 8. Settlement of Disputes
  - 9. Liquidated Damages
  - 10. Miscellaneous Provisions
- III. Special Conditions of Contract
- IV. Appendices
  - Appendix A – Description of Services
  - Appendix B - Reporting Requirements
  - Appendix C - Staffing Schedule
  - Appendix D - Cost Estimates
  - Appendix E - Duties of the Authority
  - Appendix F- Duties of the Consultant
  - Appendix G- Minutes of Negotiation Meeting and Letter for Revised Financial Quotation



CONTRACT FOR CONSULTANTS' SERVICES

Between

**Nandankanan Zoological Park**, a Large Zoo under the Central Zoo Authority and under Wildlife(Protection) Act, 1972 with its registered office at Baranga, Bhubaneswar – 754005, Odisha (hereinafter referred to as **NKZP**,)

And

XXXX

Dated:



**I. Form of Contract**

This CONTRACT (hereinafter called the "Contract") is made the **XX<sup>th</sup>** day of the month of **Month, Year**, between Deputy Director, **Nandankanan Zoological Park**, Bhubaneswar, Odisha on the one hand (hereinafter called the "**NKZP**") (hereinafter called the "Authority"), of the First Part and, **XXXXXXXX** a company duly organized and existing under the law of India and having its registered office at **XXXXXXXXXXXXXX**, State, India (hereinafter called the "Consultant") of the Second Part.

**WHEREAS**

- (a) the Consultant, having represented to the "Authority" that he has the required professional skills, personnel and technical resources, has offered to provide in response to the Tender Notice dated issued by the Authority;
- (b) the "Authority" has accepted the offer of the Consultant to provide the services on the terms and conditions set forth in this Contract.

**NOW, THEREFORE, IT IS HEREBY AGREED** between the parties as follows:

- 1. The following documents attached hereto shall be deemed to form an integral part of this Contract:
  - (a) The General Conditions of Contract;
  - (b) The Special Conditions of Contract;
  - (c) Scope of Services, Deliverables and Payment Schedule as mentioned in the RFP
  - (d) Financial Quote by the selected bidder
  - (e) Letter of Award
  - (f) Minutes of Negotiation Meeting and Letter for Revised Financial Quotation
- 2. The mutual rights and obligations of the "Authority" and the Consultant shall be as set forth in the Contract, in particular:
  - (a) the Consultants shall carry out and complete the Services in accordance with the provisions of the Contract; and
  - (b) the "**Authority**" shall make payments to the Consultant in accordance with the provisions of the Contract.

**IN WITNESS WHEREOF**, the Parties hereto have caused this Contract to be signed in their respective names as of the day and year first above written.

Signed by ----

- 1. For and on behalf of NKZP
- 2. For and on behalf of **XXXXXXXXXX**



**In presence of (Witnesses)**

- i.) A
  
- ii.) B

**II. General Conditions of Contract**

**1. GENERAL PROVISIONS**

**1.1 Definitions: Unless the context otherwise requires, the following terms whenever used in this Contract have the following meanings:**

- a) "Applicable Law" means the laws and any other instruments having the force of law in Odisha for the time being.
- b) "Agency" means any private or public entity that will provide the Services to the "Authority" under the Contract.
- c) "Contract" means the Contract signed by the Parties and all the attached documents listed in its Clause 1, that is the General Conditions (GC), the Special Conditions (SC) and the Appendices.
- d) "Day" means calendar day.
- e) "Effective Date" means the date on which this Contract comes into force and effect pursuant to Clause GC 2.1.
- f) "Foreign Currency" means any currency other than the currency of the "Authority's" country.
- g) "GC" means these General Conditions of Contract.
- h) "Government" means the Government of Odisha
- i) "Local Currency" means Indian Rupees.
- j) "notice" Written communication sent to Address for communication mentioned in contract.
- k) "Party" means the "Authority" or the Agency, as the case may be, and "Parties" means both of them.
- l) "Personnel" means professionals and support staff provided by the Agency assigned to perform the Services or any part thereof; "Foreign Personnel" means such professionals and support staff who at the time of being so provided had their domicile outside the Government's country; "Local Personnel" means such professionals and support staff who



at the time of being so provided had their domicile inside the Government's country; and "Key Personnel" means the Personnel referred to in Clause GC 4.2(a).

- m) "Reimbursable expenses" means all assignment-related costs [such as travel, translation, report printing, secretarial expenses, subject to specified maximum limits in the Contract].
- n) "SC" means the Special Conditions of Contract by which the GC may be amended or supplemented.
- o) "Services" means the work to be performed by the Agency pursuant to this Contract, as described in Appendix A hereto.
- p) "Third Party" means any person or entity other than the "Authority", or the Agency.
- q) "In writing" means communicated in written form with proof of receipt.

## 1.2 Relationship Between the Parties

Nothing contained herein shall be construed as establishing a relationship of master and servant or of principal and agent as between the "Authority" and the Consultant. The Consultant, subject to this Contract, has complete charge of Personnel and Sub-Consultants, if any, performing the Services and shall be fully responsible for the Services performed by them or on their behalf hereunder.

**1.3 Law Governing Contract:** This Contract, its meaning and interpretation, and the relation between the Parties shall be governed by the applicable laws of India.

**1.4 Headings:** The headings shall not limit, alter or affect the meaning of this Contract.

## 1.5 Notices

**1.5.1** Any notice, request or consent required or permitted to be given or made pursuant to this Contract shall be in writing. Any such notice, request or consent shall be deemed to have been given or made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or when sent by registered post to such Party at the address specified in the SC.

**1.5.2** A Party may change its address for notice hereunder by giving the other Party notice in writing of such change to the address specified in the SC.

**1.6 Location:** The Services shall be performed at such locations as are specified in Appendix A hereto and, where the location of a particular task is not so specified, at such locations, as the "Authority" may approve.

**1.7 Authority of Lead Partner:** Consortiums are not allowed to participate in RFP.



**1.8 Authorized Representatives:** Any action required or permitted to be taken, and any document required or permitted to be executed under this Contract by the "Authority" or the Consultant may be taken or executed by the officials specified in the SC.

**1.9 Taxes and Duties:** The Consultant, Sub-Consultants and Personnel shall be liable to pay such direct and indirect taxes, duties, fees and other impositions levied under the applicable laws of India.

**1.10 Fraud and Corruption**

**1.10.1 Definitions:** It is the Authority's policy to require that Authority as well as Consultants observe the highest standard of ethics during the execution of the Contract. In pursuance of this policy, the Authority defines, for the purpose of this provision, the terms set forth below as follows:

- a. "corrupt practice" means the offering, receiving, or soliciting, directly or indirectly, of anything of value to influence the action of a public official in the selection process or in contract execution;
- b. "fraudulent practice" means a misrepresentation or omission of facts in order to influence a selection process or the execution of a contract;
- c. "collusive practices" means a scheme or arrangement between two or more consultants, with or without the knowledge of the Authority, designed to establish prices at artificial, non- competitive levels;
- d. "coercive practices" means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in a procurement process, or affect the execution of a contract;

**1.10.2 Measures to be taken by the Authority**

- a. The Authority may terminate the contract if it determines at any time that representatives of the consultant were engaged in corrupt, fraudulent, collusive or coercive practices during the selection process or the execution of that contract, without the consultant having taken timely and appropriate action satisfactory to the Authority to remedy the situation;
- b. The Authority may also sanction against the Consultant, including declaring the Consultant ineligible, either indefinitely or for a stated period of time, to be awarded a contract if it at any time determines that the Consultant has, directly or through an agent, engaged in corrupt, fraudulent, collusive or coercive practices in competing for, or in executing, a Authority-financed contract;



### 1.10.3 Commissions and Fees

At the time of execution of this Contract, the Consultants shall disclose any commissions or fees that may have been paid or are agreed to be paid to agents, representatives, or commission agents with respect to the selection process or execution of the contract. The information disclosed must include at least the name and address of the agent, representative, or commission agent, the amount and currency, and the purpose of the commission or fee.

## 2. COMMENCEMENT, COMPLETION, MODIFICATION AND TERMINATION OF CONTRACT

**2.1 Effectiveness of Contract:** This Contract shall come into force and effect on the date (the "Effective Date") of the "Authority's notice to the Consultant instructing the Consultant to begin carrying out the Services. This notice shall confirm that the conditions precedent and effectiveness conditions, if any, listed in the SC have been met.

**2.2 Termination of Contract for Failure to Become Effective:** If this Contract has not become effective within such time period after the date of the Contract signed by the Parties as specified in the SC, either Party may, by not less than seven (07) days written notice to the other Party, declare this Contract to be null and void, and in the event of such a declaration by either Party, neither Party shall have any claim against the other Party with respect hereto.

**2.3 Commencement of Services:** The Consultant shall begin carrying out the Services not later than the number of days after the Effective Date specified in the SC.

**2.4 Expiration of Contract:** Unless terminated earlier pursuant to Clause GC 2.9 hereof, this Contract shall expire at the end of such time period after the Effective Date as specified in the SC.

**2.5 Entire Agreement:** This Contract contains all covenants, stipulations and provisions agreed by the Parties. No agent or representative of either Party has authority to make, and the Parties shall not be bound by or be liable for, any other statement, representation, promise or agreement not set forth herein.

### 2.6 Modifications or Variations:

(a) Any modification or variation of the terms and conditions of this Contract, including any modification or variation of the scope of the Services, may only be made by written agreement between the Parties. Pursuant to Clause GC 7.2 here of, however, each Party shall give due consideration to any proposals for modification or variation made by the other Party.

(b) In cases of substantial modifications or variations, the prior written consent of the Authority is required.



## 2.7 Force Majeure:

### 2.7.1 Definition

- a. For the purposes of this Contract, "Force Majeure" means an event which is beyond the reasonable control of a Party, is not foreseeable, is unavoidable and not brought about by or at the instance of the Party claiming to be affected by such events and which has caused the non-performance or delay in performance, and which makes a Party's performance of its obligations hereunder impossible or so impractical as reasonably to be considered impossible in the circumstances, and includes, but is not limited to, war, riots, civil disorder, earthquake, fire, explosion, storm, flood or other extreme adverse weather conditions, strikes, lockouts or other industrial action (except where such strikes, lockouts or other industrial action are within the power of the Party invoking Force Majeure to prevent), confiscation or any other action by Government agencies.
- b. Force Majeure shall not include
  - i. any event which is caused by the negligence or intentional action of a Party or by or of such Party's Sub-Consultants or agents or employees nor
  - ii. any event which a diligent Party could reasonably have been expected both to take into account at the time of the conclusion of this Contract and avoid or overcome in the carrying out of its obligations hereunder.
  - iii. Subject to clause 2.7.2, Force Majeure shall not include insufficiency of funds or inability

**2.7.2 No Breach of Contract:** The failure of a Party to fulfill any of its obligations hereunder shall not be considered to be a breach of, or default under, this Contract insofar as such inability arises from an event of Force Majeure, provided that the Party affected by such an event has taken all reasonable precautions, due care and reasonable alternative measures, all with the objective of carrying out the terms and conditions of this Contract.

### 2.7.3 Measures to be Taken:

- a. A Party affected by an event of Force Majeure shall continue to perform its obligations under the Contract as far as is reasonably practical and shall take all reasonable measures to minimize the consequences of any event of Force Majeure.
- b. A Party affected by an event of Force Majeure shall notify the other Party of such event as soon as possible, and in any case not later than fourteen (14) days following the occurrence of such event, providing evidence of the nature and cause of such event, and shall similarly give written notice of the restoration of normal conditions as soon as possible.



- c. Any period within which a Party shall, pursuant to this Contract, complete any action or task, shall be extended for a period equal to the time during which such Party was unable to perform such action as a result of Force Majeure.
- d. During the period of their inability to perform the Services as a result of an event of Force Majeure, the Consultant, upon instructions by the "Authority", shall either:
  - i. demobilize, or
  - ii. continue with the Services to the extent possible, in which case the Consultant shall continue to be paid proportionately and on prorata basis, under the terms of this Contract.
- e. In the case of disagreement between the Parties as to the existence or extent of Force Majeure, the matter shall be settled according to Clause GC 8.

**2.8 Suspension :** The "Authority" may, by written notice of suspension to the Consultant, suspend all payments to the Consultant hereunder if the Consultant fails to perform any of its obligations under this Contract, including the carrying out of the Services, provided that such notice of suspension (i) shall specify the nature of the failure, and (ii) shall allow the Consultant to remedy such failure, if capable of being remedied, within a period not exceeding fifteen (15) days after receipt by the Consultant of such notice of suspension.

## **2.9 Termination**

**2.9.1 By the "Authority":** The "Authority" may terminate this Contract in case of the occurrence of any of the events specified in paragraphs (a) through (l) of this Clause GC 2.9.1.

- a. If the Consultant fails to remedy a failure in the performance of its obligations hereunder, as specified in a notice of suspension pursuant to Clause GC 2.8 hereinabove, within thirty (30) days of receipt of such notice of suspension or within such further period as the "Authority" may have subsequently approved in writing.
- b. If the Consultant becomes (or, if the Consultant consists of more than one entity, if any of its Members becomes and which has substantial bearing on providing Services under this contract) insolvent or go into liquidation or receivership whether compulsory or voluntary.
- c. If the Consultant fails to comply with any final decision reached as a result of arbitration proceedings pursuant to Clause GC 8 hereof.
- d. If the Consultant, in the judgment of the "Authority", has engaged in corrupt or fraudulent practices in competing for or in executing this Contract.



- e. If the Consultant submits to the "Authority" a false statement which has a material effect on the rights, obligations or interests of the "Authority".
- f. If the Consultant places itself in position of conflict of interest or fails to disclose promptly any conflict of interest to the Authority.
- g. If the consultant fails to provide the quality services as envisaged under this Contract. The Committee formulated to monitor the progress of the assignment may make judgment regarding the poor quality of services, the reasons for which shall be recorded in writing. The Committee may decide to give one chance to the consultant to improve the quality of the services.
- h. If, as the result of Force Majeure, the Consultant is unable to perform a material portion of the Services for a period of not less than sixty (60) days.
- i. if the Consultant fails to confirm availability of Key Experts as set forth in RFP;
- j. if the Consultant replaces any Key Expert in contravention of the provisions of this Contract
- k. if the CMC (Contract Management Committee) represents to Authority that the Consultant is not discharging his duties in a fair, efficient and diligent manner and if the dispute remains unresolved, Authority may terminate this contract.
- l. If the "Authority", in its sole discretion and for any reason whatsoever, decides to terminate this Contract.

2.9.1.1 In such an occurrence the "Authority" shall give a not less than thirty (30) days' written notice of termination to the Consultants, and forty-five (45) days' in case of the event referred to in (l).

**2.9.2 By the Consultant:** The Consultant may terminate this Contract, by not less than thirty (30) days' written notice to the "Authority", in case of the occurrence of any of the events specified in paragraphs (a) through (d) of this Clause GC 2.9.2.

- a. If the "Authority" fails to pay any money due to the Consultant pursuant to this Contract and not subject to dispute pursuant to Clause GC 8 hereof within forty-five (45) days after receiving written notice from the Consultant that such payment is overdue.
- b. If, as the result of Force Majeure, the Consultant is unable to perform a material portion of the Services for a period of not less than sixty (60) days.
- c. If the "Authority" fails to comply with any final decision reached as a result of arbitration pursuant to Clause GC 8 hereof.



d. If the "Authority" is in material breach of its obligations pursuant to this Contract and has not remedied the same within forty-five (45) days (or such longer period as the Consultant may have subsequently approved in writing) following the receipt by the "Authority" of the Consultant's notice specifying such breach.

**2.9.3 Cessation of Rights and Obligations:** Upon termination of this Contract pursuant to Clauses GC 2.2 or GC 2.9 hereof, or upon expiration of this Contract pursuant to Clause GC 2.4 hereof, all rights and obligations of the Parties hereunder shall cease, except (i) such rights and obligations as may have accrued on the date of termination or expiration, (ii) the obligation of confidentiality set forth in Clause GC 3.3 hereof, (iii) the Consultant's obligation to permit inspection, copying and auditing of their accounts and records set forth in Clause GC 3.6 hereof, and (iv) any right which a Party may have under the Law.

**2.9.4 Cessation of Services:** Upon termination of this Contract by notice of either Party to the other pursuant to Clauses GC 2.9.1 or GC 2.9.2 hereof, the Consultant shall, immediately upon dispatch or receipt of such notice, take all necessary steps to bring the Services to a close in a prompt and orderly manner and shall make every reasonable effort to keep expenditures for this purpose to a minimum. With respect to documents prepared by the Consultant and equipment and materials furnished by the "Authority", the Consultant shall proceed as provided, respectively, by Clauses GC 3.9 or GC 3.10 hereof.

**2.9.5 Payment upon Termination:** Upon termination of this Contract pursuant to Clauses GC 2.9.1 or GC 2.9.2 hereof, the "Authority" shall make the following payments to the Consultant:

- a. If the Contract is terminated pursuant to Clause 2.9.1 (g), (h) or 2.9.2, remuneration pursuant to Clause GC 6.3(h) hereof for Services satisfactorily performed prior to the effective date of termination, hereof for expenditures actually and reasonably incurred prior to the effective date of termination;
- b. If the agreement is terminated pursuant of Clause 2.9.1 (a) to (f), the consultant shall not be entitled to receive any agreed payments upon termination of the contract. However, the "Authority" may consider making payment for the part satisfactorily performed on the basis of Quantum Merit as assessed by it, if such part is of economic utility to the Authority. Applicable Under such circumstances, upon termination, the Authority may also impose liquidated damages as per the provisions of Clause 9 of this agreement. The consultant will be required to pay any such liquidated damages to Authority within 30 days of termination date.



**2.9.6 Disputes about Events of Termination:** If either Party disputes whether an event specified in Clause GC 2.9.1 or in Clause GC 2.9.2 hereof has occurred, such Party may, within thirty (30) days after receipt of notice of termination from the other Party, refer the matter to Clause GC 8 hereof, and this Contract shall not be terminated on account of such event except in accordance with the terms of any resulting arbitral award.

### 3. OBLIGATIONS OF THE CONSULTANT

#### 3.1 General

**3.1.1 Standard of Performance:** The Consultant shall perform the Services and carry out their obligations hereunder with all due diligence, efficiency and economy, in accordance with generally accepted professional standards and practices, and shall observe sound management practices, and employ appropriate technology and safe and effective equipment, machinery, materials and methods. The Consultant shall always act, in respect of any matter relating to this Contract or to the Services, as faithful adviser to the "Authority", and shall at all times support and safeguard the "Authority's legitimate interests in any dealings with Sub-Consultants or Third Parties.

**3.1.2 Law Governing Services:** The Consultants shall perform the Services in accordance with the Applicable Law and shall take all practicable steps to ensure that any Sub-consultants and or Associates, as well as the Personnel of the Consultants and any Sub-consultants and or Associates, comply with the Applicable Law. The Authority shall advise the Consultants in writing of relevant local customs and the Consultants shall, after such notifications, respect such customs.

**3.2 Conflict of Interests:** The Consultant shall hold the "Authority's interests paramount, without any consideration for future work, and strictly avoid conflict of interest with other assignments or their own corporate interests. If during the period of this contract, a conflict of interest arises for any reasons, the Consultant shall promptly disclose the same to the Authority and seek its instructions.

#### 3.2.1 Consultant not to benefit from Commissions, Discounts, etc.:

- a. The payment of the Consultant pursuant to Clause GC 6 hereof shall constitute the Consultant's only payment in connection with this Contract and, subject to Clause GC 3.2.2 hereof, the Consultant shall not accept for its own benefit any trade commission, discount or similar payment in connection with activities pursuant to this Contract or in the discharge of its obligations hereunder, and the Consultant shall use its best efforts to ensure that any Sub-Consultants, as well as the Personnel and agents of either of them, similarly shall not receive any such additional payment.



b. Furthermore, if the Consultant, as part of the Services, has the responsibility of advising the "Authority" on the procurement of goods, works or services, the Consultant shall comply with the Authority's applicable procurement guidelines, and shall at all times exercise such responsibility in the best interest of the "Authority". Any discounts or commissions obtained by the Consultant in the exercise of such procurement responsibility shall be for the account of the "Authority".

**3.2.2 Consultant and Affiliates Not to Engage in Certain Activities :** The Consultant agrees that, during the term of this Contract and after its termination, the Consultant and any entity affiliated with the Consultant, as well as any Sub-Consultants and any entity affiliated with such Sub-Consultants, shall be disqualified from providing goods, works or services (other than consulting services) resulting from or directly related to the Consultant's Services for the preparation or implementation of the project.

**3.2.3 Prohibition of Conflicting Activities:** The Consultant shall not engage, and shall cause their Personnel as well as their Sub-Consultants and their Personnel not to engage, either directly or indirectly, in any business or professional activities that would conflict with the activities assigned to them under this Contract.

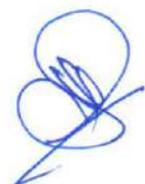
**3.3 Confidentiality:** Except with the prior written consent of the "Authority", the Consultant and the Personnel shall not at any time communicate to any person or entity any confidential information acquired in the course of the Services, nor shall the Consultant and its Personnel make public the recommendations formulated in the course of, or as a result of, the Services.

**3.4 Insurance to be Taken out by the Consultant :** The Consultant (i) shall take out and maintain, and shall cause any Sub-Consultants to take out and maintain insurance, at their (or the Sub-Consultants', as the case may be) own cost but on terms and conditions approved by the "Authority", insurance against the risks, and for the coverage specified in the SC, and (ii) at the "Authority's request, shall provide evidence to the "Authority" showing that such insurance has been taken out and maintained and that the current premiums therefore have been paid.

**3.5 Accounting, Inspection and Auditing:** The Consultant (i) shall keep accurate and systematic accounts and records in respect of the Services hereunder, in accordance with internationally accepted accounting principles and in such form and detail as will clearly identify all relevant time changes and costs, and the bases thereof, and (ii) shall periodically permit the "Authority" or its designated representative and/or the Authority, and up to five years from expiration or termination of this Contract, to inspect the same and make copies thereof as well as to have them audited by auditors appointed by the "Authority" or the Authority, if so required by the "Authority" or the Authority as the case may be.



- 3.6 Consultant's Actions Requiring "Authority's Prior Approval:** The Consultant shall obtain the "Authority's prior approval in writing before taking any of the following actions:
- (a) Any change or addition to the Personnel
  - (b) **Subcontracts:** The Consultant may subcontract work relating to the Services to an extent and with such experts and entities as may be approved in advance by the "Authority". Notwithstanding such approval, the Consultant shall always retain full responsibility for the Services. In the event that any Sub-Consultants are found by the "Authority" to be incompetent or incapable or undesirable in discharging assigned duties, the "Authority" may request the Consultant to provide a replacement, with qualifications and experience acceptable to the "Authority", or to resume the performance of the Services itself.
- 3.7 Reporting Obligations:** The Consultant shall submit to the "Authority" the reports and documents specified in the Deliverables hereto, in the form, in the numbers and within the time periods set forth in Scope of Services as per Appendix A. Final reports shall be delivered as per the instructions of the "Authority".
- 3.8 Documents Prepared by the Consultant to be the Property of the "Authority" :** All plans, drawings, specifications, designs, reports, other documents and software prepared by the Consultant for the "Authority" under this Contract shall become and remain the property of the "Authority", and the Consultant shall, not later than upon termination or expiration of this Contract, deliver all such documents to the "Authority", together with a detailed inventory thereof. The Consultant may retain a copy of such documents, but shall not use anywhere, without taking permission, in writing, from the Authority and the Authority reserves right to grant or deny any such request. If license agreements are necessary or appropriate between the Consultant and third parties for purposes of development of any such computer programs, the Consultant shall obtain the "Authority's prior written approval to such agreements, and the "Authority" shall be entitled at its discretion to require recovering the expenses related to the development of the program(s) concerned.
- 3.9 Equipment, Vehicles and Materials Furnished by the "Authority":** Equipment, vehicles and materials made available to the Consultant by the "Authority", or purchased by the Consultant wholly or partly with funds provided by the "Authority", shall be the property of the "Authority" and shall be marked accordingly. Upon termination or expiration of this Contract, the Consultant shall make available to the "Authority" an inventory of such equipment, vehicles and materials and shall dispose of such equipment and materials in accordance with the "Authority's instructions. While in possession of such equipment, vehicles and materials, the Consultant, unless otherwise instructed by the "Authority" in writing, shall insure them at the expense of the "Authority" in an amount equal to their full replacement value.



**3.10 Equipment and Materials Provided by the Consultants:** Equipment or materials brought into the by the Consultant and the Personnel and used either for the Project or personal use shall remain the property of the Consultant or the Personnel concerned, as applicable.

#### **4. CONSULTANTS' PERSONNEL AND SUB-CONSULTANTS**

**4.1 General:** The Consultant shall employ and provide such qualified and experienced Personnel and Sub-Consultants as are required to carry out the Services.

**4.2 Approval of Personnel:** The Personnel and Sub-Consultants listed by title as well as by name in Appendix C are hereby approved by the "Authority". In respect of other Personnel which the Consultant proposes to use in the carrying out of the Services, the Consultant shall submit to the "Authority" for review and approval a copy of their Curricula Vitae (CVs). If the "Authority" does not object in writing (stating the reasons for the objection) within twenty-one (21) days from the date of receipt of such CVs, such Personnel shall be deemed to have been approved by the "Authority".

#### **4.3 Removal and/or Replacement of Personnel:**

a. Except as the Authority may otherwise agree, no changes shall be made in the deployed Personnel. If, for any reason beyond the reasonable control of the Agency, it becomes necessary to replace any manpower, the Agency shall provide as a replacement a person of equivalent or better qualifications & experience. **Permission from the Authority shall be sought at least 15 days prior intends to replace any manpower.**

**The consultant shall ensure that any such activity of replacement of the manpower will not delay or affect the progress and quality of the service by the Agency.**

The replaced key personnel shall not be professionally employed anywhere in Authority works. Authority shall not further consider CV of such key personnel directly or indirectly for any of its projects for this period.

b. If the Authority (i) finds that any of the Personnel has committed serious misconduct or has been charged with having committed a criminal action, or (ii) **has reasonable cause to be dissatisfied with the performance of any of the Personnel**, then the Agency shall, at the Authority's written request specifying the grounds therefore, forthwith provide as a replacement a person with qualifications and experience acceptable to the Authority.

c. Any of the Personnel provided as a replacement under Clauses (a) and (b) above, the rate of remuneration applicable to such person as well as any reimbursable expenditures (including expenditures due to the number of eligible dependents, the Consultants shall bear all additional travel and other costs arising out of or incidental to any removal and/or replacement.



- d. If CV as submitted is found incorrect and inflated at a later date, the personnel accepted would be removed from his assignment and debarred from further Authority works for a period of 3 (three) years. The Authority reserves the right to verify all statements, information

## 5. OBLIGATIONS OF THE "AUTHORITY"

**5.1 Assistance and Exemptions:** Unless otherwise specified in the SC, the "Authority" shall use its best efforts to ensure that the Government shall:

- a. Provide the Consultant, Sub-Consultants and Personnel with work permits and such other documents as shall be necessary to enable the Consultant, Sub-Consultants or Personnel to perform the Services.
- b. Issue to officials, agents and representatives of the Government all such instructions as may be necessary or appropriate for the prompt and effective implementation of the Services.
- c. Provide to the Consultant, Sub-Consultants and Personnel any such other assistance as may be specified in the SC.

**5.2 Change in the Applicable Law Related to Taxes and Duties :** If, after the date of this Contract, there is any change in the Applicable Laws of India with respect to taxes and duties, which are directly payable by the consultant for providing the services i.e. service tax or any such applicable tax from time to time, which increases or decreases the cost incurred by the Consultant in performing the Services, then the remuneration and reimbursable expenses otherwise payable to the Consultant under this Contract shall be increased or decreased accordingly by agreement between the Parties hereto, and corresponding adjustments shall be made to the ceiling amounts specified in Clause GC 6.1(b).

**5.3 Services, Facilities and Property of the "Authority":**

- a. The "Authority" shall make available to the Consultant and its Personnel, for the purposes of the Services and free of any charge, the services, facilities and property described in Appendix E at the times and in the manner specified in said Appendix E.
- b. In case that such services, facilities and property shall not be made available to the Consultant as and when specified in Appendix E, the Parties shall agree on any time extension that it may be appropriate to grant to the Consultant for the performance of the Services.

**5.4 Payment:** In consideration of the Services performed by the Consultant under this Contract, the "Authority" shall make to the Consultant such payments and in such manner as is provided by Clause GC 6 of this Contract.



### 5.5 Counterpart Personnel: Deleted

If necessary, the "Authority" shall make available to the Consultant free of charge such professional and support counterpart personnel, to be nominated by the "Authority" with the Consultant's advice, if specified in Appendix E.

Professional and support counterpart personnel, excluding "Authority's liaison personnel, shall work under the exclusive direction of the Consultant. If any member of the counterpart personnel fails to perform adequately any work assigned to such member by the Consultant that is consistent with the position occupied by such member, the Consultant may request the replacement of such member, and the "Authority" shall not unreasonably refuse to act upon such request.

## 6. PAYMENTS TO THE CONSULTANT

### 6.1 Total Cost of the Services

- a. The total cost of the Services payable is set forth in Appendix D as per the consultant's proposal to the Authority and as negotiated thereafter.
- b. Except as may be otherwise agreed under Clause GC 2.6 and subject to Clause GC 6.1(c), payments under this Contract shall not exceed the amount specified in Appendix-D.
- c. Notwithstanding Clause GC 6.1(b) hereof, if pursuant to any of the Clauses GC 4.2 (c) or 5.2 hereof, the Parties shall agree that additional payments shall be made to the Consultant in order to cover any necessary additional expenditures not envisaged in the cost estimates referred to in Clause GC 6.1(a) above, the ceiling or ceilings, as the case may be, set forth in Clause GC 6.1(b) above shall be increased by the amount or amounts, as the case may be, of any such additional payments.

**6.2 Currency of Payment:** All payments shall be made in Indian Rupees.

**6.3 Terms of Payment:** The payments in respect of the Services shall be made as follows:

- a. The consultant shall submit the invoice for payment when the payment is due as per the agreed terms. The payment shall be released as per the work-related milestones achieved and as per the specified percentage as per ToR.
- b. Once a milestone is completed, the consultant shall submit the requisite deliverables as specified in this Contract. The Authority shall release the requisite payment upon acceptance of the deliverables. However, if the Authority fails to intimate acceptance of the deliverables or its objections thereto, within 15 days of receipt of it, the Authority shall release the payment to the consultant without further delay. Release of payment by the authority shall be as per fund availability. In case of late release of funds, the agency should not demand for extra payment.



- c. Final Payment: The final payment as specified in ToR shall be made only after the final report and a final statement, identified as such, shall have been submitted by the Consultant and approved as satisfactory by the "Authority". The Services shall be deemed completed and finally accepted by the "Authority" and the final report and final statement shall be deemed approved by the "Authority" as satisfactory ninety (90) calendar days after receipt of the final report and final statement by the "Authority" unless the "Authority", within such ninety (90) day period, gives written notice to the Consultant specifying in detail deficiencies in the Services, the final report or final statement.
- d. For the purpose of payment under Clause 6.3 (b) above, acceptance means; acceptance of the deliverables by the Authority after submission by the consultant and the consultant has made presentation to the Authority (if presentation is required) with /without modifications to be communicated in writing by the Authority to the consultant.
- e. If the deliverables submitted by the consultant are not acceptable to the Authority, reasons for such non-acceptance should be recorded in writing; the Authority shall not release the payment due to the consultant. This is without prejudicing the Authority's right to levy any liquidated damages under clause 9. In such case, the payment will be released to the consultant only after it re- submits the deliverable, and which is accepted by the Authority.
- f. All payments under this Contract shall be made to the accounts of the Consultant specified in the SC.
- g. With the exception of the final payment under (c) above, payments do not constitute acceptance of the Services nor relieve the Consultant of any obligations hereunder, unless the acceptance has been communicated by the Authority to the consultant in writing and the consultant has made necessary changes as per the comments / suggestions of the Authority communicated to the Consultant.

## 7. FAIRNESS AND GOOD FAITH

- 7.1 **Good Faith:** The Parties undertake to act in good faith with respect to each other's rights under this Contract and to adopt all reasonable measures to ensure the realization of the objectives of this Contract.
- 7.2 **Operation of the Contract :** The Parties recognize that it is impractical in this Contract to provide for every contingency which may arise during the life of the Contract, and the Parties hereby agree that it is their intention that this Contract shall operate fairly as between them, and without detriment to the interest of either of them, and that, if during the term of this Contract either Party believes that this Contract is operating unfairly, the Parties will use their best efforts to agree on such action as may be necessary to remove the cause or causes of such unfairness, but no failure to agree on any action pursuant to this Clause shall give rise to a dispute subject to arbitration in accordance with Clause GC 8 hereof.



## 8. SETTLEMENT OF DISPUTES

- 8.1 Amicable Settlement:** Performance of the contract is governed by the terms & conditions of the contract, in case of dispute arises between the parties regarding any matter under the contract, either Party of the contract may send a written Notice of Dispute to the other party. The Party receiving the Notice of Dispute will consider the Notice and respond to it in writing within 30 days after receipt. If that party fails to respond within 30 days, or the dispute cannot be amicably settled within 60 days following the response of that party, clause GC 8.2 shall become applicable.
- 8.2 Arbitration:** In the case of dispute arising upon or in relation to or in connection with the contract between the Authority and the Consultant, which has not been settled amicably, any party can refer the dispute for Arbitration under (Indian) Arbitration and Conciliation Act, 1996.
- 8.3** Arbitration proceedings shall be held in Bhubaneswar, Odisha and the language of the arbitration proceedings and that of all documents and communications between the parties shall be English.
- 8.4** The decision of the arbitrators shall be final and binding upon both parties. The expenses of the arbitrators as determined by the arbitrators shall be shared equally by the Authority and the Consultant. However, the expenses incurred by each party in connection with the preparation, presentation shall be borne by the party itself. All arbitration awards shall be in writing and shall state the reasons for the award.

## 9. LIQUIDATED DAMAGES

- 9.1** The parties hereby agree that due to negligence of act of any party, if the other party suffers losses, damages the quantification of which may be difficult, and hence the amount specified hereunder shall be construed as reasonable estimate of the damages and both the parties agree to pay such liquidated damages, as defined hereunder as per the provisions of this Contract.
- 9.2** The amount of liquidated damages under this Contract shall not exceed 10 % of the total value of the contract as specified in Appendix D.
- 9.3** The liquidated damages shall be applicable under following circumstances:
- a. If the deliverables are not submitted as per schedule as specified in **SC 11**, the Consultant shall be liable to pay 1% of the total cost of the services for delay of each week or part thereof.



- b. If the deliverables are not acceptable to the Authority as mentioned in Clause 6.3 (e), and defects are not rectified to the satisfaction of the Authority within 30 days of the receipt of the notice, the Consultant shall be liable for Liquidated Damages for an amount equal to 1% of total cost of the services for every week or part thereof for the delay.

**10. Adherence to provisions of existing Acts, Rules a& guidelines:**

Since works proposed to be taken up under the RFP and the contract are to be executed in a wildlife protected area, the agency shall adhere to all provisions under prevailing acts, rules and guidelines in this regard. Any violation of the above said provision shall be punishable as per provisions made under these acts/rules/ guidelines.

**11. MISCELLANEOUS PROVISIONS:**

- i. "Nothing contained in this Contract shall be construed as establishing or creating between the Parties, a relationship of master and servant or principal and agent.
- ii. Any failure or delay on the part of any Party to exercise right or power under this Contract shall not operate as waiver thereof.
- iii. The Consultant shall notify the Authority of any material change in their status, in particular, where such change would impact on performance of obligations under this Contract.
- iv. Each member/constituent of the Consultant, in case of a consortium, shall be jointly and severally liable to and responsible for all obligations towards the Authority/Government for performance of works/services including that of its Associates/Sub Contractors under the Contract.
- v. The Consultant shall at all times indemnify and keep indemnified the Authority against all claims/damages etc. for any infringement of any Intellectual Property Rights (IPR) while providing its services under the Project.
- vi. The Consultant shall at all times indemnify and keep indemnified the Authority against any claims in respect of any damages or compensation payable in consequences of any accident or injury sustained or suffered by its (Consultant's) employees or agents or by any other third Party resulting from or by any action, omission or operation conducted by or on behalf of the Contractor/Consultant.
- vii. The Consultant shall at all times indemnify and keep indemnified the Authority against any and all claims by Employees, Workman, Contractors, sub- contractors, suppliers, agent(s), employed engaged or otherwise working for the Contractor, in respect of wages, salaries, remuneration, compensation or the like.
- viii. All claims regarding indemnity shall survive the termination or expiry of the Contract.



- ix. It is acknowledged and agreed by all Parties that there is no representation of any type, implied or otherwise, of any absorption, regularization, continued engagement or concession or preference for employment of persons engaged by the Consultant for any engagement, service or employment in any capacity in any office or establishment of the Government of India or the Authority.

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II. Special Conditions of Contract:

SC Clause	Ref. of GC Clause	Amendments of, and Supplements to, Clauses in the General Conditions of Contract
1.	1.5	The addresses are:
		1. "Authority": Nandankanan Zoological Park (NKZP), At- Baranga, Bhubaneswar – 754005. Attention: Deputy Director, Nandankanan Zoological Park
		2.
2.	1.7	Deleted
3.	1.8	The Authorized Representatives are:
		For the "Authority": For the Consultant:
4.	2.1	1. Signing of Contract Agreement 2. Authority's notice to the Consultant instructing the Consultant to begin carrying out the Services
5.	2.2	The time period shall be 15 days.
6.	2.3	The time period shall be 10 days.
7.	2.4	The time period shall be twenty four months from the 'Effective Date'
8.	4.5	
9.	5.1	1.
10.	6.1 (b)	The ceiling in local currency is INR XXXXXXXXX Only
11.	6.3	The Authority shall approve Deliverables / Raise objections within 30 days of receipt of the Deliverables.
	6.3 (f)	The account details of Consultant are as follows:

1. For lump-sum contracts (ie. INR XXXXXXXXXXXXX only) payment will be made<sup>1</sup> based on milestones indicated for each activity as below:

<sup>1</sup> GST shall be paid extra as applicable



12.	8.3	The Arbitration proceedings shall take place in Bhubaneswar, Odisha in India.
13.	10	<p><b>10. Miscellaneous provisions:</b></p> <p>i. "Nothing contained in this Contract shall be construed as establishing or creating between the Parties, a relationship of master and servant or principal and agent.</p> <p>ii. Any failure or delay on the part of any Party to exercise right or power under this Contract shall not operate as waiver thereof.</p> <p>iii. The Consultant shall notify the Authority of any material change in their status, in particular, where such change would impact on performance of obligations under this Contract.</p> <p>iv. Each member/constituent of the Consultant, in case of a consortium, shall be jointly and severally liable to and responsible for all obligations towards the Authority for performance of works/services including that of its Associates under the Contract.</p> <p>v. The Consultant shall at all times indemnify and keep indemnified the Authority against all claims/damages etc. for any infringement of any Intellectual Property Rights (IPR) while providing its services under the Project.</p> <p>vi. The Consultant shall at all times indemnify and keep indemnified the Authority against any claims in respect of any damages or compensation payable in consequences of any accident or injury sustained or suffered by its (the Consultant's) employees or agents or by any other third Party resulting from or by any action, omission or operation conducted by or on behalf of the Consultant.</p> <p>vii. The Consultant shall at all times indemnify and keep indemnified the Authority against any and all claims by Employees, Workman, suppliers, agent(s), employed engaged or otherwise working for the Consultant, in respect of wages, salaries, remuneration, compensation or the like.</p> <p>viii. All claims regarding indemnity shall survive the termination or expiry of the Contract.</p> <p>ix. It is acknowledged and agreed by all Parties that there is no representation of any type, implied or otherwise, of any absorption,</p>



		regularization, continued engagement or concession or preference for employment of persons engaged by the Consultant for any engagement, service or employment in any capacity in any office or establishment of the Authority.
14.	11 (New Clause )	<b>Limitation of the Consultants' Liability towards the "Authority"</b>  In case of gross negligence or willful misconduct on the part of the Consultants or on the part of any person or firm acting on behalf of the Consultants in carrying out the Services, the Consultants, with respect to damage caused by the Consultants to the Authority's property, shall not be liable to the Authority:  i) for any indirect or consequential loss or damage; and ii) for any direct loss or damage;  A. For the amount not exceeding total payments for Professional Fees and Reimbursable Expenditures made or expected to be made to the Consultants hereunder OR B. the proceeds, the Consultants may be entitled to receive from any insurance maintained by the Consultants to cover such a liability, whichever of (A) or (B) is higher.



## Appendix A: Description of the Services

Details as per TOR



**Appendix B: As detailed in RFP document**



### **Appendix C: Staffing Schedule**

The Consultants Key personnel and all other Professional / Sub Professional / Support Staff/ shall be working all working days as per Government of Odisha Calendar and as required by the Client for completion of work. The Consultants hours of work normally shall match with that of Authority's office hours. No extra remuneration shall be claimed or paid for extra hours of work required in the interest of Project completion



Appendix D: As detailed in RFP document



Appendix E: As detailed in RFP document

